



worldskills

COMPETITION 2022
SPECIAL EDITION

Presented by

SAMSUNG

Event handbook

Messe Luzern, Lucerne Switzerland

34 - Cooking

35 - Restaurant Service



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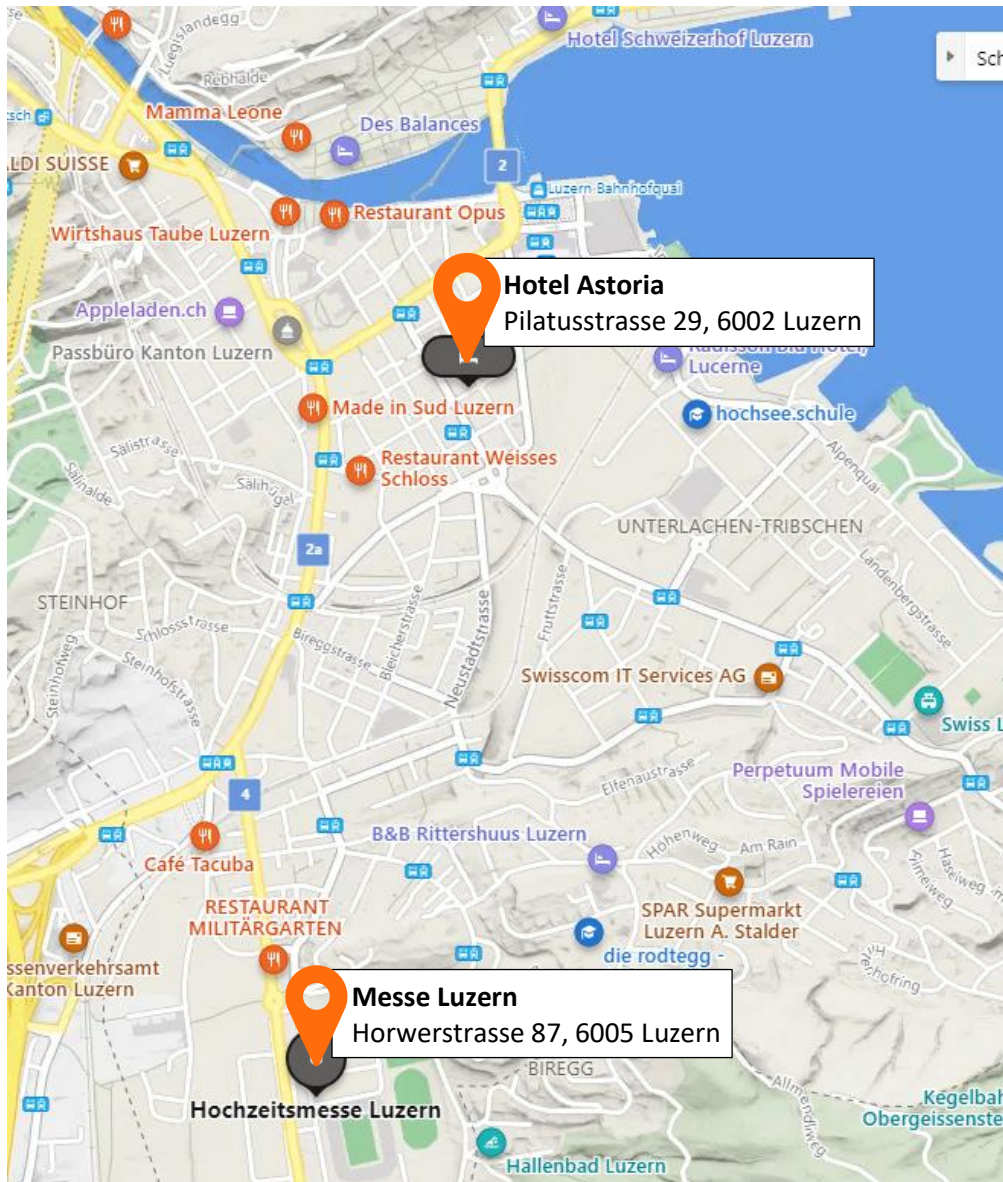
Disclaimer

All information is correct at the date of issue and is subject to change.

The latest update of this handbook can be found at <https://worldskills2022se.com>.

City information

City map



The Hotel Astoria is located about 1.7km distance to the Messe Luzern.

Currency

Switzerland uses the Swiss Franc

- **Symbol:** Fr.
- **Code:** CHF

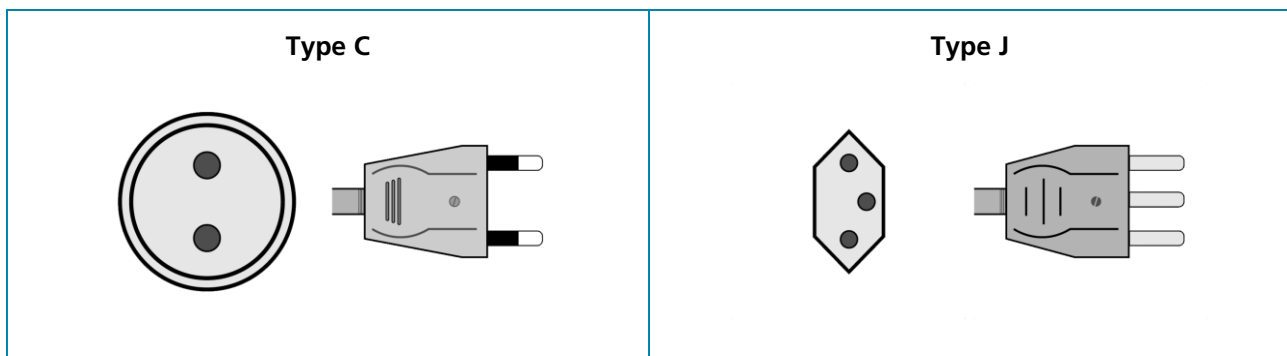
There are many ATMs (automatic teller machines) where you can withdraw cash (Swiss Francs) near the hotel and at the competition venue.

Power

230V 50Hz

These are the electricity plug-ins you can use in Switzerland.

Please note: It is the participants responsibility to ensure they have appropriate plug-ins and adapters where necessary, including Competitors for their skill tools.



Public transport

Lucerne card for free travel in Lucerne will be given upon check-in
 Details: <https://www.luzern.com/en/services/visitor-card-lucerne/>

To the venue

Bus No. 20 ex Station Pilatusplatz (3 min walk from Hotel) direction Horw until Station Allmend/Messe

To Hotel

Bus No. 20 ex. Station Allmend/Messe direction Lucerne Bahnhof until Pilatusplatz

Or 20-25 min walk from hotel to venue.

Shopping

Hardware

- PILATUSMARKT Ringstrasse 19, 6010 Kriens
- Migros Do it, Mall of Switzerland, Ebisquare Str. 1, 6030 Ebikon
- Hornbach Luzern - Littau, Thorenbergstrasse 49, 6014 Luzern

Grocery store

There are several shopping centres and grocery stores in the area of the venue:

- PILATUSMARKT Ringstrasse 19, 6010 Kriens
- Löwencentner Luzern, Zürichstrasse 5, 6004 Luzern

More stores can be found in the city of Lucerne or in Kriens

Pharmacy

The nearest pharmacy is located about 5 minutes walking distance from the hotel:
 Cysat Apotheke, Pilatusstrasse 14, 6003 Lucerne (Passage Luzerner Kantonalbank)

Taxis

There are numerous taxis available at the taxi stands at various locations in the city of Lucerne. Taxis can also be organized over the phone or stopped on the streets by waving.

The best way is to ask reception at your hotel, or you can use Hess Taxi +41 (41) 310 10 10. Estimated cost from main train station Lucerne to venue is CHF 25.

Please note that taxi journeys in Switzerland are relatively expensive in comparison to other European cities. Taxis are obligated to make their tariffs visible both inside and outside the car. Tips are included in the price. The ride can be paid for in cash or by card.

Weather

Data from <https://weather-and-climate.com>

The average minimum temperature (usually the minimum temperature is noted during the night) in Lucerne in October is 5.0°C (41°F). The amount of rain in October is high with an average of 93mm (3.7in). The average maximum daytime temperature lies around 12.0°C (53.6°F). The sun will occasionally show itself with 105 hours of sunshine during the whole month.

Event information

Accommodation

Astoria Hotel

Pilatusstrasse 29
6002 Lucerne
Tel. +41 41 226 88 88

info@astoria-luzern.ch

<https://www.astoria-luzern.ch/>

(20 - 25 min walk to Competition venue or public transport with free ticket)

Laundry

Laundry service is available at the hotel. The price list can be found in the rooms.

Accreditation

Each person who is required to be on site outside the areas open to the general public before, during, and after the Competition is required to have an accreditation badge clearly displayed.

Accreditation badges for full package holders can be collected at the dinner on C-4 at the hotel.

Zones

- | | |
|-----|--------------------------------------|
| 1 | Access to skill competition workshop |
| 2 | Access to support offices |
| CH8 | Full package (Transport, Meals) |
| CH8 | Accreditation-only |



Arrivals and departures

Upon arrival at one of the specified locations those with paid packages will be transferred to their hotel. Transfers will be scheduled according to the arrival details provided in the WSI Registration System.

When it is time to depart those with paid packages will be transferred from their hotel to the specified departure locations.

Arrivals services operate on C-4, departures services operate on C+2.

If you arrive one day prior to arrivals, or depart one day after departures, please contact the Host and to confirm if transfer arrangements are possible.

Multiple packages – for participants who have multiple packages, and your arrival and departure dates fall outside the two scenarios outlined above, you are responsible for co-ordinating your own transfers.

If you have any issues during your arrival and departure and cannot find a Host Member staff member, please contact the responsible travel agency: Helbling Reisenat: **+41 79 207 76 70**.

Locations

✈ [Zurich Airport](#) (ZRH)

After passing custom control and entering the arrival hall there will be personnel with WorldSkills Competition 2022 Special Edition signs to guide you to your transfer.

Catering

Breakfast, lunch, and dinner are included in all paid packages.

Breakfast

Breakfast will be served at the hotel for all participants between 06:30 and 09:00 each day.

Lunch

Lunch will be served at the venue in the Restaurant Retreat, Hall 1.0, between 12:00 and 14:00. Competitors will have lunch at their hotels on C-3 and C+1.

	C-4	C-3	C-2	C-1	C1	C2	C3	C4	C+1	C+2
SCM	✂	✂	✂	✂	✂	✂	✂	✂	✂	
CE, DCE		✂	✂	✂	✂	✂	✂	✂	✂	
TD, TDA		✂	✂	✂	✂	✂	✂	✂	✂	
E, I		✂	✂	✂	✂	✂	✂	✂	✂	
C and all others		🏨	✂	✂	✂	✂	✂	✂	🏨	

🏨 Hotel, ✂ Venue

Dinner

Dinner will be served at the hotel restaurant between 19:00 and 21:00. On C-1 and C+1 dinner will be held in conjunction with the Opening and Closing Ceremonies.

	C-4	C-3	C-2	C-1	C1	C2	C3	C4	C+1	C+2
SCM	🏨	🏨	🏨	👤	🏨	🏨	🏨	🏨	👤	
CE, DCE	🏨	🏨	🏨	👤	🏨	🏨	🏨	🏨	👤	
TD, TDA	🏨	🏨	🏨	👤	🏨	🏨	🏨	🏨	👤	
E, I	🏨	🏨	🏨	👤	🏨	🏨	🏨	🏨	👤	
C and all others	🏨	🏨	🏨	👤	🏨	🏨	🏨	🏨	👤	

🏨 Hotel, ✂ Venue, 👤 Ceremonies

Food outlets at the venue

There are three restaurants (one self-service) located at the competition venue.

Ceremonies

Welcome Dinner

Date: 19. October 2022, 19:00

Venue: Hotel Astoria, Pilatusstrasse 29, Lucerne

Access: Full package holders, or by invitation

Opening Ceremony

Date: 22. October 2022, 17:00

Venue: Forum Messe Luzern, Horwerstrasse 87, 6005 Luzern

Access: Public

Closing Ceremony

Date: 27. October 2022, 17:00

Venue: Forum Messe Luzern, Horwerstrasse 87, 6005 Luzern

Access: Public

Competition venue

[Messe Luzern](#) as part of the [ZAGG](#) exhibition.

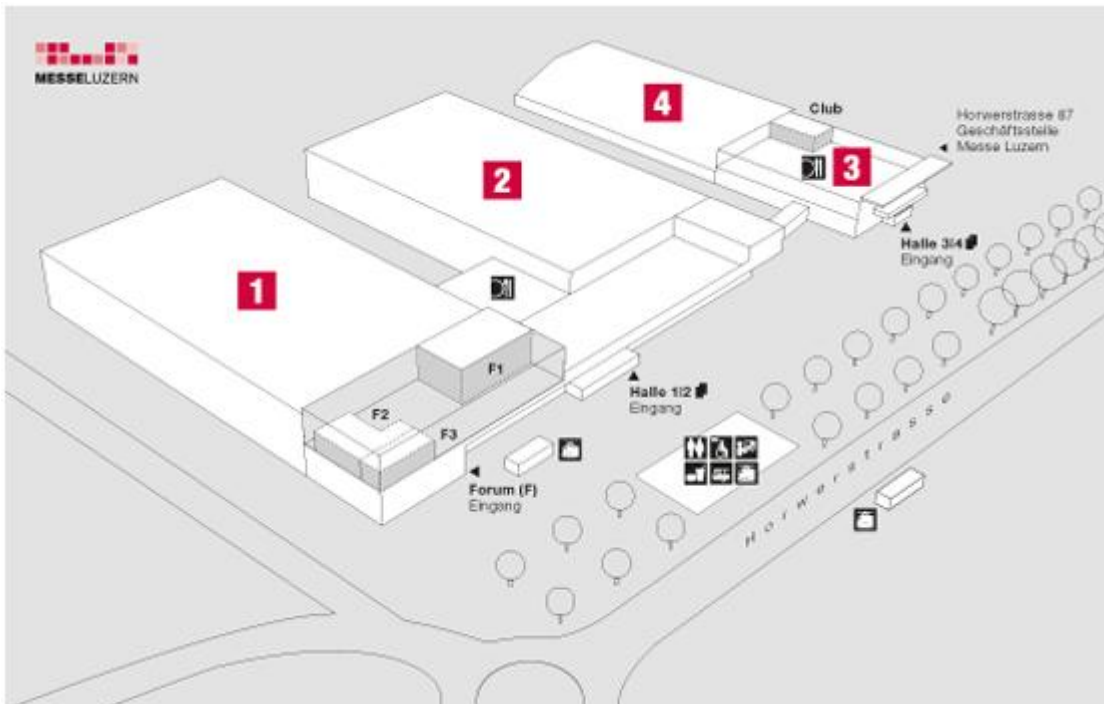
Venue type: Exhibition.

Access: Open to the public.

WSC2022SE accredited personnel access the Competition venue without any further registration.

Non-accredited visitors are required to register with an admission fee to the [ZAGG](#) exhibition or contact suzanne.galliker@messeluzern.ch for free ticket.

Map Messe Luzern



Access times

Venue access

Entry to the venue will be controlled to ensure the appropriate preparation time for relevant participants.

Each skill may have different start and end times for each group, with the below times being indicative. Please refer to the Skill Management Plan for exact times.

	C-4	C-3	C-2	C-1	C1	C2	C3	C4	C+1	C+2
SCM	07:00-20:00	07:00-20:00	07:00-20:00	07:00-17:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-23:00	07:00-14:00	No access
CE, DCE	07:00-20:00	07:00-20:00	07:00-20:00	07:00-17:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-23:00	07:00-14:00	No access
TD, TDA	07:00-20:00	07:00-20:00	07:00-20:00	07:00-17:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-23:00	07:00-14:00	No access
E, I	07:00-20:00	07:00-20:00	07:00-20:00	07:00-17:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-23:00	07:00-14:00	No access
C and other accredited personnel	No access	No access	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-23:00	No access	No access
Visitors	No access	No access	No access	No access	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	No access	No access

Daily transfers

Daily transportation is by public transport or walking to and from the Competition venue. Full package holders will receive a Lucerne card for free public transport travel in Lucerne upon check-in.

Details: <https://www.luzern.com/en/services/visitor-card-lucerne/>

There is no further transportation organized.

Event communication

Event Wi-Fi

Free Wi-Fi is available both at the Competition venue and all hotels.

Local SIM cards

Local SIM cards can be purchased in any Swisscom shop. Please refer to Swisscom official website for shop locations and SIM cards options:

<https://www.swisscom.ch/en/residential/mobile/prepaid/inone-mobile-prepaid-basic-tariff.html>

WhatsApp group

Participants are encouraged to join this group to receive information during the event. Participants will not be able to post but will be kept up to date if there any announcements that they need to know.



CH8 - <https://chat.whatsapp.com/LuSj2FMazPL5vrRUzvNf0Q>

First aid

In medical emergency cases call emergency centre: Notfallzentrum / Emergency: **144**.

Next Hospital: Luzerner Kantonsspital, Spitalstrasse, 6000, Phone +41 41 205 11 11

Prevention and control of COVID-19

International travel procedures

- **General COVID-19 travel restrictions:** Currently there are no COVID-19 travel restrictions to enter Switzerland.
- **Vaccinated, recovered or tested:** No proof of vaccination, recovery or testing is required for entry into Switzerland.
- **Pre-Travel-Clearance:** Currently, no Pre-Travel-Clearance is required when entering Switzerland.

IMPORTANT: In addition to the Swiss entry regulations, please also pay attention to the current rules of your country of origin by checking the official government websites. Especially ensure that you have full understanding of the requirements for re-entry back into your own country as well as countries you might be transiting through when traveling as part of WSC2022SE.

Local COVID-19 procedures

- **COVID-19 rules during your stay in Switzerland:** At this time there are no restrictions in Switzerland at a national level.

PLEASE NOTE: Since the return to a normal situation, responsibility for measures to protect the population has moved back to the regions / cantons. The measures can therefore differ from one canton to the next. Refer to bellow tab for individual cantons' official websites.

Region / Canton	City & Skill	Official website to follow
Lucerne	Lucerne (Skill: 32, 47, 34, 35)	https://gesundheit.lu.ch/themen/Humanmedizin/Infektionskrankheiten/Informationen_Coronavirus

- **Public meetings and events are allowed.**
- **If you have tested positive for COVID-19 during your stay in Switzerland:** If you have tested positive for COVID-19 it is recommend to follow these rules:
 - Inform others about your test result.
 - If you feel unwell, you should stay at home and avoid or reduce contact, especially with people at high risk.
 - If you belong to the high-risk group, consider contacting your medical specialist to evaluate your early COVID-19 treatment.
 - Wear a mask if you need to be around others at home and in public.
- **Official COVID-19 information website for Switzerland:**
<https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov/massnahmen-des-bundes.html>

Competition COVID-19 procedure

- **COVID-19 rules at Competition venue:** No additional COVID-19 rules other than current government guidelines are planned during the competition in Switzerland.

Security

These are the security measure to enter the Competition venue for the general public:

- Maximum size of bag is 45cm x 45cm x 30cm
- Prohibited items:
 - Alcoholic beverages of any kind;
 - Pyrotechnic articles of any kind;
 - Weapons of any kind;
 - Gas spray cans and corrosive and colouring substances;
 - Glass bottles;
 - Mobile means of transport (exception: wheelchairs); and,
 - Animals (this regulation does not apply to service dogs, rescue dogs and dogs for the disabled).

WSC2022SE accredited participants can bring to the venue all the specific tools and toolboxes required for their Skill.

Visitors

The Competition is held within the ZAGG Expo which is a ticketed event. Visitors can order free ticket by contacting suzanne.galliker@messeluzern.ch.

Visitors can access the Competition venue from C1 to C4 between 09:00 and 17:00.

Accreditation-Only Packages

For this special edition Competition, it was agreed that accreditation-only packages would be offered to participants who did not require a full duration paid package. This means that accreditation-only package holders do not have access to many of the services within the paid packages.

Accreditation

Each person who is required to be on site outside the areas open to the general public before, during, and after the Competition is required to have an accreditation badge clearly displayed.

Accreditation-only package holders will collect their accreditation from the registration desk at the Competition venue. For any enquiries onsite please contact +41 79 9358707.

Important note

Members and Partners must understand that the Host incurs costs and administrative duties related to accreditation-only packages, therefore Members and Partners need to be considerate by providing accurate data.

All Members and Partners who have accreditation-only packages in the system need to assess their requirements and advise client.support@worldskills.org if there are any participants now not attending so these can be removed from the WSI system.

Please note that new accreditation-only packages cannot be added at this time.

Services

Package element	Accreditation-only package	Comments
Accommodation	✗	To be organized by delegate
Arrivals and departure transfer	✗	To be organized by delegate
Food and beverage	✗	To be organized by delegate
Daily transfers	✗	To be organized by delegate
Excursion (or cultural experience)	✗	N/A
Opening ceremony	✓	For CH8, the Host has included this at no additional charge.
Closing ceremony	✓	For CH8, the Host has included this at no additional charge
Welcome dinner	✗	N/A
Farewell dinner	✗	N/A
Accreditation	✓	For CH8, the Host has included this at no additional charge

Venue access

Accreditation-only package holders can gain access to the venue with their accreditation badge.

Skill competitions

Skill	Competing Members	SCM, CE, DCE	CCD, Skill Advisor
34 Cooking	AE AT CH CL CN DE ES FI FR IN IR JP KR KZ SG TW UK	Shaun Smith Daniel Inauen CH lanthe Smith AU	Dario Walcott BB Mike Mashinini ZA Jenny Shackleton
35 Restaurant Service	AE AT CH CL CN DE ES FI FR IN IR JP KR KZ SG TW UK	Ray Cullen Andrew Langford IE Chisnupong Sirichodnisakorn TH	Dario Walcott BB Mike Mashinini ZA Jenny Shackleton

Programme

Summary

C-4	Wednesday, 19 October	Arrivals
C-3	Thursday, 20 October	Preparation
C-2	Friday, 21 October	Preparation Familiarization
C-2	Saturday, 22 October	Familiarization Opening Ceremony
C1	Sunday, 23 October	Day 1
C2	Monday, 24 October	Day 2
C3	Tuesday, 25 October	Day 3
C4	Wednesday, 26 October	Day 4
C+1	Thursday, 27 October	Closing Ceremony
C+2	Friday, 28 October	Departures

C-4, Wednesday, 19. October 2022

	SCM, CE, DCE, E, I	C, TL	Other packages	Accreditation only
06:00				
06:30				
07:00				
07:30				
08:00				
08:30				
09:00				
09:30			Arrival	
10:00			Pick up at airport	
10:30			Transfer to hotel	
11:00				
11:30				
12:00				
12:30				
13:00				
13:30				
14:00				
14:30				
15:00				
15:30				
16:00				
16:30				
17:00				
17:30				
18:00				
18:30				
19:00	Dinner	Dinner	Dinner	
19:30				

C-3, Thursday, 20. October 2022

	SCM, CE, DCE, E, I	C, TL	Other packages	Accreditation only
06:00				
06:30				
07:00	Breakfast	Breakfast	Breakfast	
07:30	Transfer to venue			
08:00	Program according to SCM/CE	Excursion		
08:30				
09:00				
09:30				
10:00				
10:30				
11:00				
11:30				
12:00	Lunch	Lunch	Lunch	
12:30				
13:00	Program according to SCM/CE	Excursion		
13:30				
14:00				
14:30				
15:00				
15:30				
16:00				
16:30				
17:00				
17:30				
18:00				
18:30				
19:00	Dinner	Dinner	Dinner	
19:30				
20:00				
20:30				

*For all other days please refer to daily schedule provided on-site by SCM/CE

Event contacts

For any questions or support please contact event support for all skills in Switzerland on:

wsc22se@swiss-skills.ch.

+41 79 9358707

Revisions

Version	Date	Changes
1.0	12.10.22	<ul style="list-style-type: none">Initial release.
