



worldskills

COMPETITION 2022
SPECIAL EDITION

Presented by

SAMSUNG

Event handbook

Richemont Lucerne Switzerland

32 - Pâtisserie and Confectionery

47 - Bakery



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Disclaimer

All information is correct at the date of issue and is subject to change.

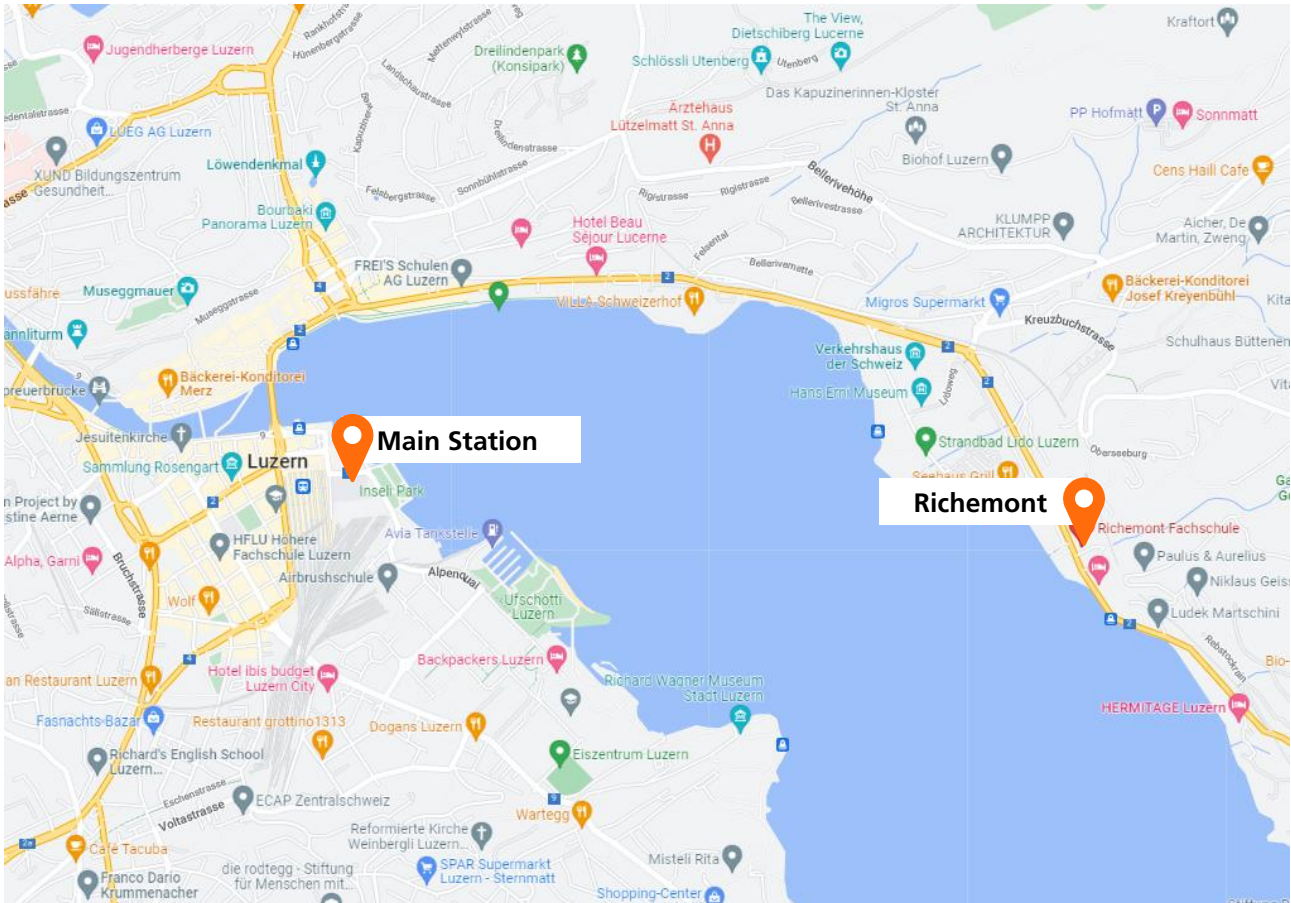
The latest update of this handbook can be found at <https://worldskills2022se.com>.

City information

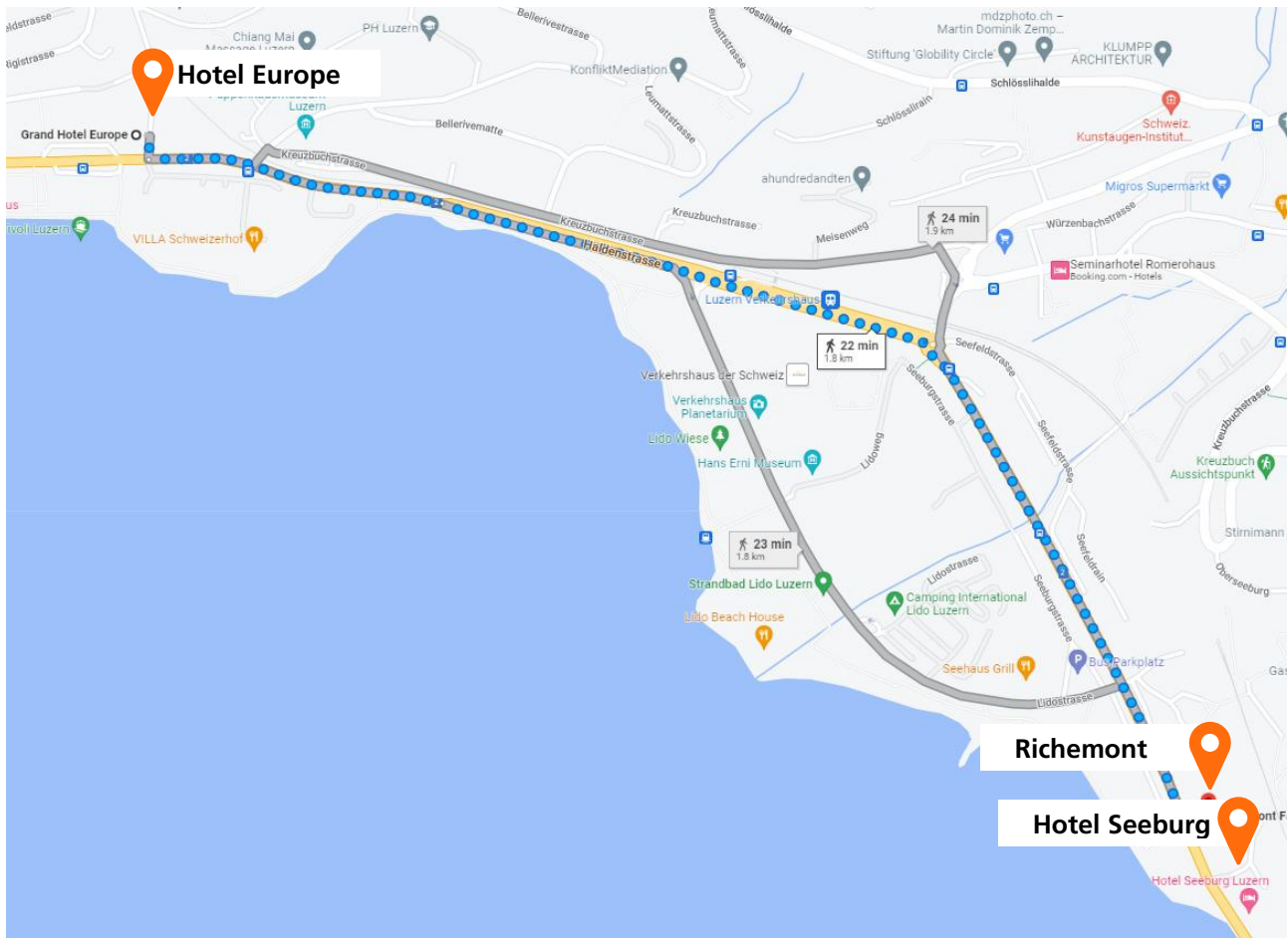
City map

The official package hotel is walking distance to the Competition venue. There will be a guided transfer on the first days.

General overview of Lucerne



Overview Venue and Hotels



Currency

Switzerland uses the Swiss Franc

- **Symbol:** Fr.
- **Code:** CHF

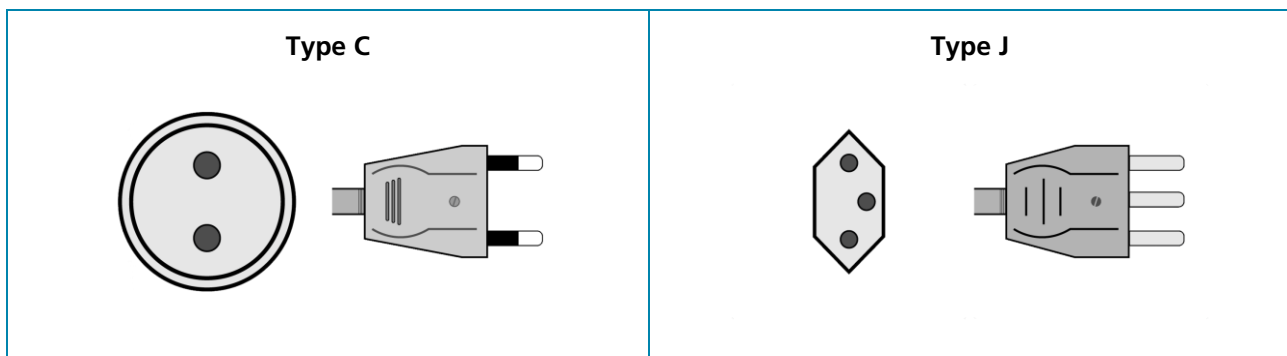
There are many ATMs (automatic teller machines) where you can withdraw cash (Swiss Francs) near the hotel and at the competition venue.

Power

230V 50Hz

These are the electricity plug-ins you can use in Switzerland.

Please note: It is the participants responsibility to ensure they have appropriate plug-ins and adapters where necessary, including Competitors for their skill tools.



Public transport

You can reach the Richemont Vocational Education Training Centre site by bus in a few minutes from Lucerne central station. Bus No. 6 or 24 Direction "Meggen", bus stop: "Seeburg"

Hotel Seeburg is 2 min walking distance from the Competition venue.

Hotel Europe ist 20 min walk to the venue or by public transport. The Bus station is in front of the Hotel. Bus No. 6 or 24 to Station Seeburg. From Richemont back to Hotel Europe Bus No. 6 or 24 to Station Europe.

The Competition Package includes a free public transport ticket. This will be handed over at the Check-In in the hotel. When using public transport, the ticket must always be carried.

All essential shops are located in the city and the surroundings of Lucerne. Best reached by cab or public transport.

Hardware

- JUMBO, Emmencenter, Stauffacherstrasse 1, 6020 Emmenbrücke
- Migros Do it, Mall of Switzerland, Ebisquare Str. 1, 6030 Ebikon
- Hornbach Luzern - Littau, Thorenbergstrasse 49, 6014 Luzern

Grocery store

There are several shopping centers and grocery stores in the area of the venue:

- Migros Supermarkt Würzenbach, Kreuzbuchstrasse 53, 6006 Luzern
- Löwencenter Luzern, Zürichstrasse 5, 6004 Luzern

More stores can be found in the city of Lucerne or in Meggen

Pharmacy

The nearest pharmacy is located about 15 minutes walking distance from the venue:

- Amavita Apotheke, Migros Würzenbach, Kreuzbuchstrasse 53, 6006 Lucerne

Taxis

There are numerous taxis available at the taxi stands at various locations in the city of Lucern. Taxis can also be organized over the phone or stopped on the streets by waving.

The best way is to ask reception at your hotel, or you can use Hess Taxi +41 (41) 310 10 10. Estimated cost from Main train station Lucerne to venue is CHF 25.

Please note that taxi journeys in Switzerland are relatively expensive in comparison to other European cities. Taxis are obligated to make their tariffs visible both inside and outside the car. Tips are included in the price. The ride can be paid for in cash or by card.

Weather

The average minimum temperature (usually the minimum temperature is noted during the night) in Lucerne in October is 5.0°C (41°F). The amount of rain in October is high with an average of 93mm (3.7in). The average maximum daytime temperature lies around 12.0°C (53.6°F). The sun will occasionally show itself with 105 hours of sunshine during the whole month.

Event information

Accommodation

Participants with a full package will be accommodated at one of the following hotels:

Richemont Gastronomie & Hotel

Seeburgstrasse 51, 6006 Luzern
+41 41 375 85 80
gastronomie@richemont.swiss
<https://richemont-gastro.ch/>
Located directly at the Competition venue.

Hotel Seeburg

Seeburgstrasse 53-61, 6006 Luzern
+41 41 375 55 55
mail@hotelseeburg.ch
<https://www.hotelseeburg.ch/>
2 min walking distance to the Competition venue.

Hotel Europe Lucerne

Haldenstrasse 59, 6006 Luzern
+41 41 370 00 11
info@europe-luzern.ch
<https://www.europe-luzern.ch/de>
20 min walking distance to the Competition venue or
Bus No. 6 or 24 to Station Seeburg.

Delegates have been allocated to the hotels as following:

Richemont	Seeburg	Europe
Bangladesh	Austria	Portugal
Chinese Taipei	Australia	South Africa
France	Canada	Spain
Switzerland	Finland	Switzerland
	Hong Kong	United Kingdom
	India	Skill Competition Manager
	Philippines	Skill Advisor

Laundry

Hotel Seeburg does not provide an internal laundry service for the guests - if they have laundry, they work with Bründler laundry. In exceptional cases (depending on the quantity) a reduced laundry service can be offered, similar to Hotel Europe.

Hotel Europe offers an internal service (mixed laundry bag = CHF 35).

Accreditation

Each person who is required to be on site outside the areas open to the general public before, during, and after the Competition is required to have an accreditation badge clearly displayed.

Accreditation badges can be collected starting from first dinner (C-4) at the Competition venue.

Zones

- | | |
|-----|--------------------------------------|
| 1 | Access to skill competition workshop |
| 2 | Access to support offices |
| CH3 | Full package (Transport, Meals) |
| CH3 | Accreditation-only |



Arrivals and departures

Arrivals services operate on C-3, departures services operate on C+2.

If you arrive one day prior to arrivals, or one day after departures, please contact Host and request if special arrangements are possible to be made.

Multiple packages – for participants who have multiple packages, and your arrival and departure dates fall outside the two scenarios outlined above, you are responsible for co-ordinating your transfers.

Upon arrival at one of the specified locations those with paid packages will be transferred to their hotel. Transfers will be scheduled according to the arrival details provided in the WSI Registration System.

When it is time to depart those with paid packages will be transferred from their hotel to the specified departure locations.

If you have any issues during your arrival and departure and cannot find a Host Member staff member, please contact the responsible travel agency: Helbling Reisen at: **+41 79 207 76 70**.

Locations

✈ [Zurich Airport](#) (ZRH)

After passing custom control and entering the arrival hall there will be personnel with WorldSkills Competition 2022 Special Edition signs to guide you to your transfer.

Catering

Breakfast, lunch, and dinner are included in all paid packages.

Breakfast

Breakfast will be served at the Competition venue, in the restaurant at these times:

- C-2 from 07:00 to 08:30 for Experts and the rest from 07:00 – 10:30
- C-1 from 07:00 to 08:30
- C1 to C6 from 06:30 to 08:30
- C+1 from 09:00 to 12:00 (Brunch)
- C+2 from 07:00 to 10:00

Lunch

Lunch will be served at the Competition venue, in the restaurant at these times:

- C-2 and C-1 from 13:00 to 14:00
- C1 to C6 from 12:00 to 13:00
- C+1 from 09:00 to 12:00 (Brunch)

	C-3	C-2	C-1	C1	C2	C3	C4	C5	C6	C+1	C+2
SCM	✂	✂	✂	✂	✂	✂	✂	✂	✂	✂	
CE, DCE		✂	✂	✂	✂	✂	✂	✂	✂	✂	
TD, TDA		✂	✂	✂	✂	✂	✂	✂	✂	✂	
E, I		✂	✂	✂	✂	✂	✂	✂	✂	✂	
C and all others		✂	✂	✂	✂	✂	✂	✂	✂	✂	

🏨 Hotel, ✂ Venue

Dinner

Dinner will be served at the Competition venue, in the restaurant from 19:00 to 20:30.

	C-3	C-2	C-1	C1	C2	C3	C4	C5	C6	C+1	C+2
SCM	✂	✂	👤	✂	✂	✂	✂	✂	✂	👤	
CE, DCE	✂	✂	👤	✂	✂	✂	✂	✂	✂	👤	
TD, TDA	✂	✂	👤	✂	✂	✂	✂	✂	✂	👤	
E, I	✂	✂	👤	✂	✂	✂	✂	✂	✂	👤	
C and all others	✂	✂	👤	✂	✂	✂	✂	✂	✂	👤	

🏨 Hotel, ✂ Venue 👤 Ceremonies

Food outlets at the venue

There is a restaurant (Hotel Seeburg, 2 min walking distance) selling snacks and refreshments at the Competition venue.

Ceremonies

Welcome Dinner

Date: Friday, 07 October 2022, 18:00

Venue: Richemont, Lucerne (Competition Venue)

Access: no Public, with WSC2022SE Accreditation only

Opening Ceremony

Date: Sunday, 09 October 2022, 18:00

Venue: Richemont, Lucerne (Competition Venue)

Access: no Public, with WSC2022SE Accreditation only

Closing Ceremony

Date: Sunday, 16 October 2022, 17:00

Venue: Lucerne, Location is following

Access: no Public, with WSC2022SE Accreditation only and by invitation.

Live Streaming Closing Ceremony, Sunday, 16 October 2022, 16:45: <https://worldskills.richemont.swiss/live-stream>

Competition venue

[Richemont.](#)

Venue type: VET college.

Visitor access: Open to the public during defined hours and free of charge
(Registration is required due to limited space.)

Access times

Entry to the venue will be controlled to ensure the appropriate preparation time for relevant participants.

	C-4	C-3	C-2	C-1	C1	C2	C3	C4	C5	C6	C+1	C+2
SCM	07:00-20:00	07:00-20:00	07:00-20:00	07:00-17:00	07:00-22:00	07:00-22:00	07:00-22:00	07:00-23:00	07:00-23:00	07:00-23:00	07:00-14:00	No access
CE, DCE	No access	07:30-20:00	07:30-20:00	07:30-17:00	07:30-22:00	07:30-22:00	07:30-22:00	07:30-23:00	07:30-23:00	07:30-23:00	07:30-14:00	No access
TD, TDA	No access	07:30-20:00	07:30-20:00	07:30-17:00	07:30-22:00	07:30-22:00	07:30-22:00	07:30-23:00	07:30-23:00	07:30-23:00	07:30-14:00	No access
E, I	No access	08:00-20:00	08:00-20:00	08:00-17:00	08:00-22:00	08:00-22:00	08:00-22:00	08:00-23:00	08:00-23:00	08:00-23:00	08:00-14:00	No access
C and all other accredited personnel	No access	No access	16:00-19:30	07:30-19:30	07:30-19:30	07:30-19:30	07:30-19:30	07:30-19:30	07:30-19:30	07:30-19:30	No access	No access
Visitors (Registration needed)	No access	No access	No access	No access	No access	19:00-20:30	19:00-20:30	19:00-21:00	19:00-21:00	11:00-14:30	No access	No access

Daily transfers

As the venue is walking distance from the hotel there is no dedicated transportation for the participants. Host Member personnel will be available in the morning at set times to provide guidance from the hotel to the venue on the first days.

The Competition Package includes a free public transport ticket. This will be handed over at the Check-In in the hotel. When using public transport, the ticket must always be carried.

Event communication

Event Wi-Fi

There is free WIFI at the competition venue.

Local SIM cards

These can be purchased in any Swisscom shop. Please refer to Swisscom official website for shop locations and SIM cards options:

<https://www.swisscom.ch/en/residential/mobile/prepaid/inone-mobile-prepaid-basic-tariff.html>

WhatsApp group

Participants are encouraged to join this group to receive information during the event. Participants will not be able to post but will be kept up to date if there any announcements that they need to know.



CH3 - <https://chat.whatsapp.com/Jkztbz2s5xzFsFBbwOfPON>

First aid

At the Competition venue a first aid station will be available for participants and visitors. First aid station for the Skill area will be available and details will be shared with participants on C-2.

In case of medical emergency call ambulance no.144 or emergency care at the Cantonal Hospital of Lucerne. Available 24 hours a day, every day. Canton Lucerne emergency medical service:

<https://www.luks.ch/notfall/emergency-information>

0900 11 14 14 (CHF 3.23/Min.)

Prepaid: **0900 57 67 48** (CHF 3.50/Min)

The emergency medical service will coordinate your emergency.

For Pharmacy service outside venue see page 4.

Prevention and control of COVID-19

International travel procedures

- **General COVID-19 travel restrictions:** Currently there are no COVID-19 travel restrictions to enter Switzerland.
- **Vaccinated, recovered or tested:** No proof of vaccination, recovery or testing is required for entry into Switzerland.
- **Pre-Travel-Clearance:** Currently, no Pre-Travel-Clearance is required when entering Switzerland.

IMPORTANT: In addition to the Swiss entry regulations, please also pay attention to the current rules of your country of origin by checking the official government websites. Especially ensure that you have full understanding of the requirements for re-entry back into your own country as well as countries you might be transiting through when traveling as part of WSC2022SE.

Local COVID-19 procedures

- **COVID-19 rules during your stay in Switzerland:** At this time there are no restrictions in Switzerland at a national level.

PLEASE NOTE: Since the return to a normal situation, responsibility for measures to protect the population has moved back to the regions / cantons. The measures can therefore differ from one canton to the next. Refer to bellow tab for individual cantons' official websites.

Region / Canton	City & Skill	Official website to follow
Lucerne	Lucerne (Skill: 32, 47, 34, 35)	https://gesundheit.lu.ch/themen/Humanmedizin/Infektionskrankheiten/Informationen_Coronavirus

- **Public meetings and events are allowed.**
- **If you have tested positive for COVID-19 during your stay in Switzerland:** If you have tested positive for COVID-19 it is recommend to follow these rules:
 - Inform others about your test result.
 - If you feel unwell, you should stay at home and avoid or reduce contact, especially with people at high risk.
 - If you belong to the high-risk group, consider contacting your medical specialist to evaluate your early COVID-19 treatment.
 - Wear a mask if you need to be around others at home and in public.
- **Official COVID-19 information website for Switzerland:**
<https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov/massnahmen-des-bundes.html>

Competition COVID-19 procedure

- **COVID-19 rules at Competition venue:** No additional COVID-19 rules other than current government guidelines are planned during the competition in Switzerland.

Security

These are the security measure to enter the Competition venue for the general public:

- Maximum size of bag is 45cm x 45cm x 30cm
- Prohibited items:
 - Alcoholic beverages of any kind;
 - Pyrotechnic articles of any kind;
 - Weapons of any kind;
 - Gas spray cans and corrosive and colouring substances;
 - Glass bottles;
 - Mobile means of transport (exception: wheelchairs); and,
 - Animals (this regulation does not apply to service dogs, rescue dogs and dogs for the disabled).

WSC2022SE accredited participants can bring to the Competition venue all the specific tools and toolboxes required for their Skill.

Visitors

Access to the Competition is open to the public during defined hours of Competition days: 10th – 15th October and free of charge. However, spaces for public are limited and registration will be needed in advance at this website: <https://worldskills.richemont.swiss/get-tickets>

Accreditation-only packages

For this special edition Competition, it was agreed that accreditation-only packages would be offered to participants who did not require a full duration paid package. This means that accreditation-only package holders do not have access to many of the services within the paid packages.

Accreditation

Each person who is required to be on site outside the areas open to the general public before, during, and after the Competition is required to have an accreditation badge clearly displayed.

Accreditation-only package holders will collect their accreditation from the registration desk at the Competition venue upon first entry to the venue.

Venue access

There is no fee or additional registration to enter the Competition venue for accreditation-only package holders.

Important note

Members and Partners must understand that the Host incurs costs and administrative duties related to accreditation-only packages, therefore Members and Partners need to be considerate by providing accurate data.

All Members and Partners who have accreditation-only packages in the system need to assess their requirements and advise client.support@worldskills.org if there are any participants now not attending so these can be removed from the WSI system.

Please note that new accreditation-only packages cannot be added at this time.

Services

Package element	Accreditation-only package	Comments
Accommodation	✗	To be organized by delegate
Arrivals and departure transfer	✗	To be organized by delegate
Food and beverage	✗	To be organized by delegate
Daily transfers	✗	To be organized by delegate
Excursion (or cultural experience)	✗	N/A
Opening ceremony	✓	
Closing ceremony	✓	
Welcome dinner	✓	For CH3 a reservation is needed to attend Opening cocktail after Opening Ceremony. Registration to attend Welcome dinner is via SwissSkills team. For the event a contribution of CHF 30.- has to be paid. Only accredited personnel can attend Welcome dinner.
Farewell dinner	✓	For CH3 a reservation is needed to attend the Farewell after the Closing Ceremony. Registration to attend Welcome dinner is via SwissSkills team. For the event a contribution of CHF 30.- has to be paid. Only accredited personnel can attend Farewell dinner.
Accreditation	✓	For CH3, the Host has included this at no additional charge

Skill competitions

Skill	Competing Members	SCM, CE, DCE	CCD, Skill Advisor
32 Pâtisserie and Confectionery	AT BD CA CH FI FR HK IN JP KR KZ MY NL TW UK ZA	Herve Boutin Vinesh Johny IN Cees Bakker NL	Mohd Zuhdi Ibrahim MY Yolande Stanley
47 Bakery	AU BD CH ES FI FR IN JP KR KZ MY PH TW ZA	Ashley Schmidt Urs R�othlin CH Avin Thaliath IN	Mohd Zuhdi Ibrahim MY Yolande Stanley

Programme

Summary

C-3	Friday, 7 October	Arrivals
C-2	Saturday, 8 October	Preparation
C-1	Sunday, 9 October	Familiarization Opening Ceremony
C1	Monday, 10 October	Day 1
C2	Tuesday, 11 October	Day 2
C3	Wednesday, 12 October	Day 3
C4	Thursday, 13 October	Day 4
C5	Friday, 14 October	Day 5
C6	Saturday, 15 October	Day 6
C+1	Sunday, 16 October	Closing Ceremony
C+2	Monday, 17 October	Departures

C-3 Friday, 7 October

	SCM, CE, DCE, E, I	C, TL	Other packages	Accreditation only
06:00				
06:30				
07:00				
07:30				
08:00				
08:30				
09:00				
09:30				
10:00				
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15:30				
16:00				
16:30				
17:00				
17:30				
18:00				
18:30				
19:00	Welcome Dinner	Welcome Dinner	Welcome Dinner	
19:30	Richemont Gastronomie & Hotel	Richemont Gastronomie & Hotel	Richemont Gastronomie & Hotel	
20:00				
20:30				

C-2 Saturday, 8 October

	SCM, CE, DCE, E, I	C, TL	Other packages	Accreditation only
06:00				
06:30	Transfer (walk) to venue			
07:00	Breakfast			
07:30				
08:00	Program according to SCM/CE			
08:30		Breakfast	Breakfast	
09:00				
09:30		Excursion		
10:00				
10:30				
11:00				
11:30				
12:00	Lunch	Lunch	Lunch	
12:30				
13:00	Program according to SCM/CE	Excursion		
13:30				
14:00				
14:30				
15:00				
15:30				
16:00				
16:30				
17:00				
17:30				
18:00				
18:30				
19:00	Dinner	Dinner	Dinner	
19:30				
20:00				
20:30				
21:00				

C-1 Sunday, 9 October

Detailed programme will be released on site; a day prior.

C1 Monday, 10 October

Detailed programme will be released on site; a day prior.

C2 Tuesday, 11 October

Detailed programme will be released on site; a day prior.

C3 Wednesday, 12 October

Detailed programme will be released on site; a day prior.

C4 Thursday, 13 October

Detailed programme will be released on site; a day prior.

C5 Friday, 14 October

Detailed programme will be released on site; a day prior.

C6 Saturday, 15 October

Detailed programme will be released on site; a day prior.

C+1 Sunday, 16 October

Detailed programme will be released on site; a day prior.

C+2 Monday, 17 October

Detailed programme will be released on site; a day prior.

Event contacts

For any questions or support please contact event support for all skills in Switzerland on:

wsc22se@swiss-skills.ch.

+41 79 9358707

Revisions

Version	Date	Changes
1.0	19.09.22	<ul style="list-style-type: none">• Initial release.
1.1	30.09.22	<ul style="list-style-type: none">• Added information on Accommodation• Updated information on Catering• Added information on registration• Added information on the WhatsApp group• Added further information on Arrivals and Departures• Added daily programme for C-3 and C-2
1.2	03.10.22	<ul style="list-style-type: none">• Updated hotel allocation with team Spain in Hotel Seeburg
1.3	04.10.22	<ul style="list-style-type: none">• Updated program for C-2