



The Future of Work

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WHAT COMPUTERS DO

The expanding **scope** of computers

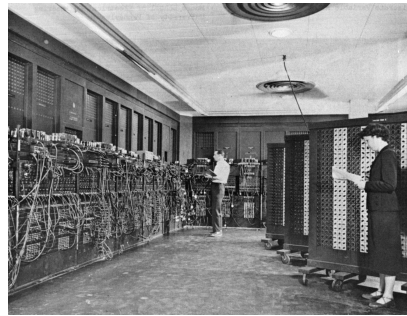
Human computers performing mathematical calculations

"The human computer is supposed to be following fixed rules; he has no authority to deviate from them in any detail." (Turing, 1950)



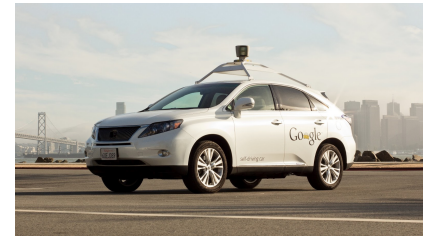
Electronic computers performing routine tasks:

- Calculation
- Repetitive customer service
- Picking or sorting
- Repetitive assembly



Machine learning algorithms performing non-routine tasks:

- Medical diagnostics
- Document review
- Translation
- Driving



WHAT COMPUTERS DO NOT DO

“God gave the easy problems to the physicists” — Niels Bohr

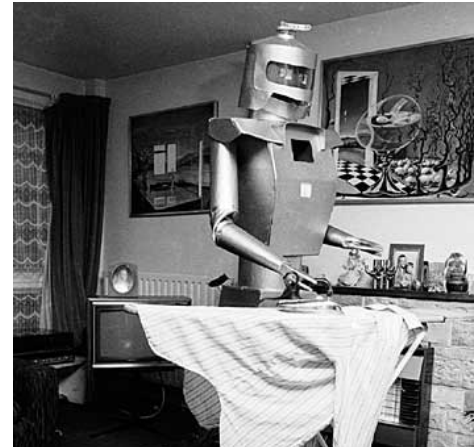
Creativity



Social Intelligence



Perception and Manipulation



- Management, Business, and Financial
- Computer, Engineering, and Science
- Education, Legal, Community Service, Arts, and Media
- Healthcare Practitioners and Technical
- Service
- Sales and Related
- Office and Administrative Support
- Farming, Fishing, and Forestry
- Construction and Extraction
- Installation, Maintenance, and Repair
- Production
- Transportation and Material Moving

