

Competition Rules

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1 Introduction

The WorldSkills Competition is the peak vocational skills competition for young people across the world. Competitors qualify by achieving success in national and/or regional/continental skills competitions. The competitions focus on the skills and capabilities of young people who have recently entered, or are about to enter, a skilled profession.

These Competition Rules define the resolutions and rules for the organization and conduct of the WorldSkills Competition incorporating all skill competitions. They are updated by the Competitions Committee and ratified by the General Assembly.

All Members and Participants must abide by the Competition Rules.

1.1 Definition of terms

Refer to www.worldskills.org/glossary

1.2 Core values

The core values of WorldSkills International are diversity, excellence, fairness, innovation, integrity, partnership, and transparency.

All accredited persons promote and support WorldSkills International's values and principles laid out in its Code of Ethics and Conduct and demonstrate their commitment by conducting themselves with the highest levels of integrity, honesty, and fairness.

1.3 Disciplinary action

Any accredited person accused of dishonest conduct or who refuses to comply with regulations and/or directions or who behaves in a manner prejudicial to the proper conduct of the Competition will be subject to the procedures described in section **12**.

1.4 Official Competition documentation

The documentation for the Competition includes the Competition Rules, the appropriate Health, Safety, and Environment Policy and Guideline, the Standards and Assessments Guide, the Skill Management Plan, Technical Description and Infrastructure List for each skill, and all other official Competition documentation.

1.5 Competition timeline

The preparations and execution of the WorldSkills Competition has many milestones which involve various people and have a specific timeline. A summary of these milestones referred to in these Rules is in **Appendix 1**

Competition milestones and timeline.

2 Competition organization

2.1 Overall event management

The WorldSkills International Board and the Organizing Committee are responsible for overall management of the WorldSkills Competition event. Within this remit, they assign appropriate powers and responsibilities to their respective CEOs.

2.1.1 Competition Management Team (administrative)

The WSI CEO and the respective WorldSkills International Directors (Director of Skills Competitions, Director of Marketing and Communications, Director of Sponsorship and Partnership) form the Competition Management Team and are responsible for all aspects of the administrative management of the Competition.

2.2 Host Member

2.2.1 Selection of the Competition Organizer

The execution of a WorldSkills Competition is assigned to a Member of WorldSkills International by a decision of the General Assembly following careful scrutiny of bids by the Board.

If the Host Member assigns the organization of the Competition to a national committee or any other body, the Host Member's responsibility towards WorldSkills International remains unchanged and all contracts arising from this arrangement must be presented to the Board for inspection.

2.2.2 Responsibilities

The Host Member is responsible for organizing and hosting the Competition and for public relations and publicity before and during the Competition.

2.2.3 Retention of rights

As the promoter, WorldSkills International retains all rights in respect of the Competition, including approval of all communications (media, marketing, and public relations).

2.3 Competition Organizer

2.3.1 Provision of infrastructure

The Competition Organizer must provide optimal facilities and infrastructure for the Competition.

The Competition Organizer must provide a suitable workshop area and equipment for each skill competition in accordance with the skill's Technical Description and Infrastructure List. The concept for this must be approved by the Board. (See sections 8 and 9.)

At C-9 months, the Competition Organizer must provide all Technical Delegates and Experts with detailed information on current machines, equipment, and tools in the Infrastructure Lists in accordance with the decisions of the Competitions Committee.

In addition to providing the Competition venue and workshops, these include:

- A plenary meeting room for the General Assembly (also used by the Competitions Committee and Strategy Committee)
- A meeting room for Official Delegates and Technical Delegates
- A meeting room for Team Leaders

- Offices equipped with technical equipment required by the Secretariat
- Offices for the President, CEO, and for the Chairs and Vice Chairs of the Competitions Committee and Strategy Committee

The detailed requirements are specified in the current Competition Organizing Guide.

The Competition Organizer must also meet the requirements of other official documents including the Constitution, the Standing Orders, the Code of Ethics and Conduct, and these Competition Rules.

2.3.2 Accreditation Packages

The Competition Organizer must draw up Accreditation Packages and present these to the Board for approval before publication. Details must be made available to Members **by C-12 months** and must include the cost per participant, including the cost of all excursions and receptions.

All Members and their guests must be accepted as participants without restriction, provided that all invoiced costs are duly paid in full. Specific details of Accreditation Packages are provided in the current Competition Organizing Guide.

2.3.3 Competition Programme

In conjunction with and managed by the WSI CEO, the Competition Organizer must prepare an overall Competition Programme that includes arrangements for accommodation and board for all participants. In particular, the precise procedures for the Opening and Closing Ceremonies and Farewell Party must be approved by the Board **by C-6 months**.

2.3.4 Health, Safety, and Environment

See section **14.1**.

3 Skill competitions to be hosted

3.1 Guiding Principles

3.1.1 Introduction: what is a “skill”?

A “skill” is a piece of expertise normally gained by acquiring the knowledge, skills, and behaviours associated with a particular occupation. “Skill competition” refers to a WorldSkills skill competition, which is based on one or more occupations for which there is a benchmark, description, or specification.

The skill competitions are referenced to occupations, since these are internationally understood, associated with a career, and have longevity.

3.1.2 The role and purpose of the WorldSkills Competition

The WorldSkills Competition sits at the top of vocational skills competitions for young people across the world. Participation is normally based on success in national and/or regional/continental skills competitions. Competitions selected for the WorldSkills Competition should reflect their value to the occupations that most benefit from the exceptional performance of well-prepared and talented young people. In this way the WorldSkills Competition contributes to the collective and individual wellbeing of societies and economies worldwide.

3.1.3 The vocational context

The WorldSkills Competition has spanned decades in which labour markets, economies, and societies have moved from stability to dynamism, predictability to volatility. New technologies present multifaceted challenges to both the nature of work, and preparation for working futures. Therefore, the WorldSkills Competition now requires a flexible, responsive, intelligence-led approach to the selection and organization of its skill competitions.

Overarching principles to underpin such an approach are:

- mobility: to support the mobility of people and skills for access, sustainability, transfer, and progression in work and life. Occupationally this involves “reading across” occupations, and supporting the creation of occupational route maps;
- connectivity: actively and precisely to support the development of Members’ vocational education and training systems (VET) in relation to their economies, labour markets, and societies; and
- optimization: to move from a competition portfolio based on history, supply, and pragmatism, to a dynamic relationship with large global occupational and social trends.

3.1.4 Vocational trends

Occupational and social trends are challenging current assumptions and approaches to vocational education and training. These include:

- the expansion of skills development into and across higher levels of education,
- greater diversity and richness in skills development,
- a wider sense of ownership and concern, and
- a stronger appreciation and understanding of skills development.

These trends are already seen within the WorldSkills Competition and should be directly reflected in the selection and organization of the skill competitions.

3.1.5 Membership diversity and representation

The rapid growth of the WorldSkills Membership has created

- a more rounded and authentic view of the world's vocational development;
- a more informed approach to the selection and organization of skill competitions; and
- a greater responsibility to accommodate divergent interests and needs, within an accessible competition structure and a representative selection of skill competitions.

In accordance with the principle that where access and excellence collide, excellence comes first, there is scope to include skill competitions that reflect the strengths of developing economies as well as those of developed ones.

3.1.6 The case for change

In a dynamic context, demand should be joined by additional criteria in order to decide whether a skill competition should continue. Space must be found to enable innovation to occur. WorldSkills has several additional quality control and assurance measures, which should more actively be used to determine whether and how each skill competition should continue to be offered:

- distinctness,
- labour market relevance, value, and trends,
- competition quality performance indicators, and
- internal management performance.

The use of these additional criteria should ensure a sustainably excellent offer to Members and wider beneficiaries.

High demand, which may suggest relevance and value, may also indicate fewer positive factors, such as a lack of alternatives, or a bottleneck, each of which need to be addressed in an informed manner. Some skill competitions have universal appeal and very wide occupational spread. A skill competition with excess demand should be reviewed for its potential evolution. In relation to excess provision more broadly, where capping or other limitations are needed, the criteria of proportionality, access, balance, and range, should be applied to each and all of the skill competitions portfolio, its priorities, and registrations.

3.1.7 Competition classifications

The current WorldSkills skill competition classification is based on aggregated occupational sectors:

- Construction and Building Technology
- Creative Arts and Fashion
- Information and Communication Technology
- Manufacturing and Engineering Technology
- Social and Personal Services
- Transportation and Logistics.

These have the virtue of being easily understood for many audiences and users, but are currently neither comprehensive nor balanced within the skill competitions portfolio. They do not chart movement within sectors, which is a key consideration for the future decision-making of WorldSkills. Therefore, for management purposes, one or more additional classifications should also be used, and the International Labour Organization's top-level classification shall be introduced:

- professionals
- technicians and associate professionals
- clerical support workers
- service and sales workers
- skilled agricultural, forestry, and fishery workers
- craft and related trade workers.

This classification already offers useful intelligence for skill competition management.

3.1.8 Transversal skills

Since 2013, each skill competition has included these transversal skills, which follow the OECD's guidelines:

- work organization and (self) management,
- (information,) communication, and interpersonal skills, and
- problem solving, innovation, and creativity.

With added emphasis on the bracketed words above, these appear to underpin performance very well, including by differentiating competence and excellence. Differentiation is a defining element of any skill competition. For skill competitions, the differentiators pegged to excellence are the proven capacity to be autonomous, take responsibility, and cope with complexity above and beyond the requirements of the role at the time. These are also transversal skills that will have an increasing impact on the design and implementation of the skill competitions.

3.1.9 Competitor's eligibility

Positively, the sole eligibility criterion for Competitors is age. A key purpose of the WorldSkills Competition is to give Members and others feedback about the efficiency and effectiveness of their VET systems and practices. A participant's recent experience influences performance; therefore, as a principle, the eligibility of Competitors should be pegged to within two years of leaving initial VET. This endorses the limitation of 22 years for occupations that fall under the last four headings of the second classification in section **3.1.7** above. However, for professional, technician, and associate professional roles, with longer initial VET, 25 years may be more appropriate. This is borne out by recent discussions and decisions.

3.1.10 Principles of Competition Management

Creating and sustaining a dynamic and inspirational relationship with socio-economic change, through the skill competition portfolio, will be challenging. However, for historical and structural reasons, the current offer is sub-optimal and needs to be replaced by well-informed, multi-layered, and multi-directional leadership and management, as befits an organization with many Members and Partners, in the Information Age.

As with other elements of competition management, oversight of the skill competition portfolio should be multi-layered:

- strategic leadership: for purpose, resources, scope and range, communication, and promotion
- sectoral and cross-sectoral management: to chart the rise, decline, and movement of skills across occupations, and reflect these through skill competitions
- skill-specific management: to activate and apply criteria for introduction, development, reform, and removal

The most valuable resources, data, and intelligence, should be generated and shared, as a basis for rationale, communication, and coordination. A rolling five-year timeframe and outline, with a three-year operational plan including flexible measures for removing and introducing skill competitions, would be an essential condition for Member and Partner engagement and support.

The current entry route for skill competitions that depends on Member initiative is helpful but insufficient for the challenge to better reflect young people's life and work opportunities. Flexible entry routes for new skill competitions should be encouraged, including from Members, industry and business, and partners, subject to

- proof of concept (that the proposal has occupational authenticity and value)
- proof of potential or actual demand
- safeguards (including against conflicts of interest or inappropriate restrictions), and
- willingness to work with WSI in order to achieve the highest possible quality of competition.

Informally, this approach has already emerged, for practical reasons.

3.2 Selection of skill competitions for a WorldSkills Competition

The total number of skill competitions at a WorldSkills Competition is determined by the application of the aforementioned principles and processes in section **3.1** to ensure that the skill competitions reflect the WorldSkills mission and competition goals and represent the skill needs of the global economy.

Members must be aware that no commitment should be made to any Competitor before Provisional Registration and the subsequent announcement of which skill competitions will be hosted at the WorldSkills Competition. Members should not select their Competitors until after this date.

The actual number of skill competitions that are hosted at a WorldSkills Competition is dependent upon the total available space, the required space per skill competition, and the number of Competitors per skill competition. Therefore, the selection of skill competitions is determined by a prioritized listing of the skill competitions into the available space.

The selection of the skill competitions for a WorldSkills Competition is made by the Chair and Vice Chair of the Competitions Committee, WorldSkills International's CEO, the Director of Skills Competitions, and the Competition Organizer's Technical Director, at Provisional Registration. Provisional Registration is 12 calendar months before the Opening Ceremony.

All Members are to be advised of the final selection of skill competitions within one week of Provisional Registration.

3.2.1 Selection order

The selection of skill competitions for a WorldSkills Competitions (based on Provisional Registrations) is in the following order.

1. All Official Skills with required registrations or more depending on the number of years as Official Skill (Official Team Skills with ten or more registrations)
2. All new Official Skills – was former Demonstration Skills
3. One Host Member Skill
4. Third year or later Official Skills with 12 or 13 registrations – final decision by Competition Organizer as per section **3.7**
5. Exhibition Skills

3.3 Exhibition Skills

The Competition Organizer may, at its own cost, present or showcase a new aspect of a skill competition or a possible new skill competition in the form of an exhibition. This exhibition may include the demonstrator's work, either in complete form, or work in progress. This exhibition of work shall not be regarded as having any competitive status and WorldSkills International cannot award any official medal or certificate as a form of recognition. The Competition Organizer may, however, acknowledge demonstrators with certificates, provided they are approved by WorldSkills International.

3.4 Types of skills

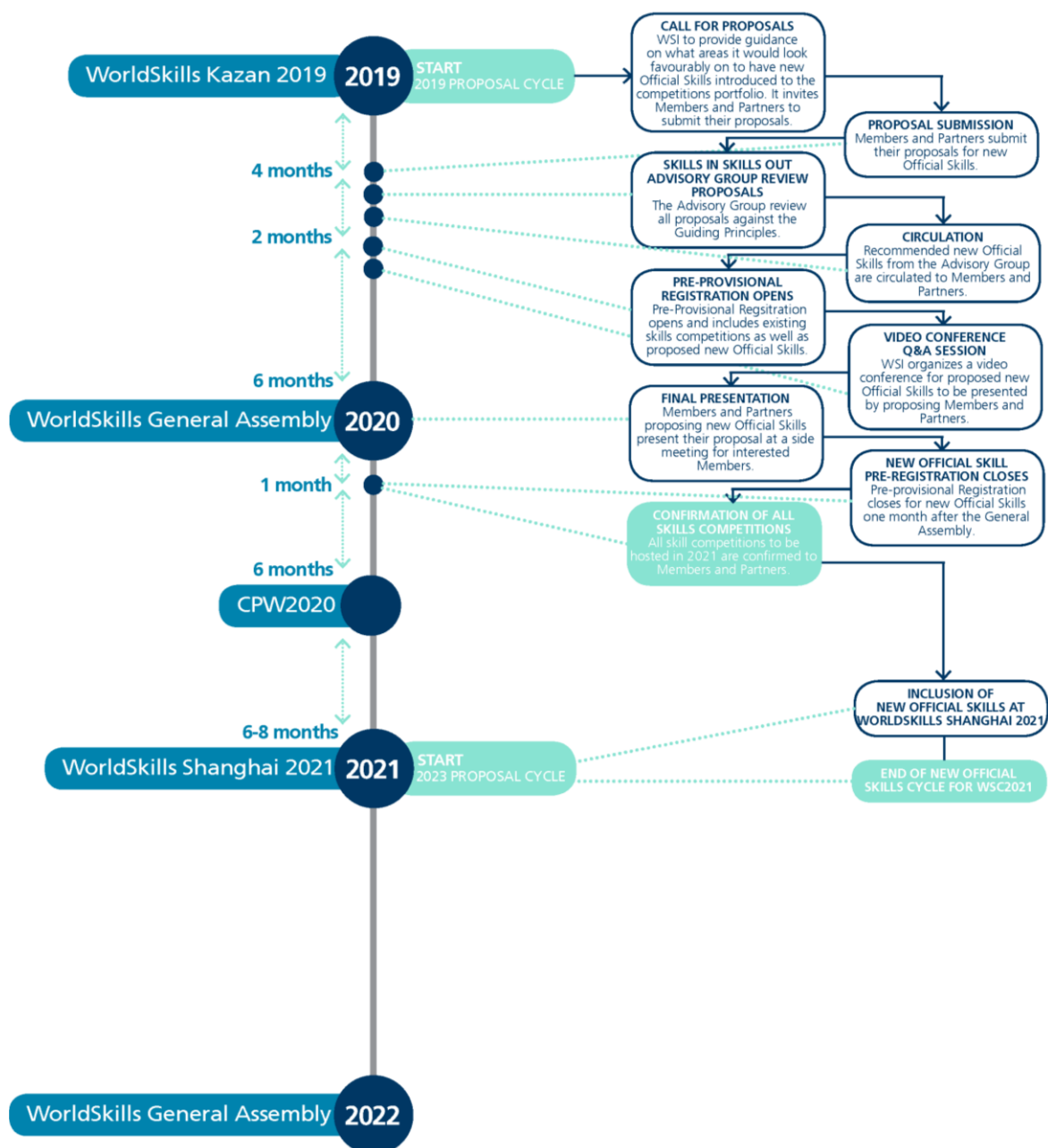
| Skill | Minimum Competitors | CIS | Competition Rules | Medals | Final Member Results |
|---------------|---------------------|-----|-------------------|--------|----------------------|
| Official | 6, 9, 14 | ✓ | ✓ | ✓ | ✓ |
| Official Team | 9 | ✓ | ✓ | ✓ | ✓ |
| Exhibition | n/a | n/a | n/a | n/a | n/a |

3.5 Introduction of a new skill competition

Members and Global Partners may propose new skill competitions by presenting them to the Competitions Committee. If the proposed skill competition meets the criteria, it shall be offered for registration as an Official Skill.

3.5.1 Rules and guidelines for the introduction of a new Official Skill

The following rules and guidelines apply to Members proposing a new Official Skill.



Step 1

At the Competitions Committee meeting approximately two years before the Competition, Members will be invited to propose new Official Skills.

Step 2

Members will be invited to submit their proposals to WorldSkills International at C-20 months.

Step 3

The “Skills In Skills Out Advisory Group” will select the strongest proposals based on the Guiding Principles (see section **3.1**). Once the decision is made, all proposing Members will be notified of the decisions and the successful proposals will be circulated to all Members.

Members can give a five-minute (maximum) presentation on the proposed new skill competition. This presentation must include certain information – contact the Director of Skills Competitions for the template.

Step 4

At C-18 months the Members proposing the successful new skill competition proposals will be invited to conduct a webinar Q&A session. WorldSkills International will facilitate this with all interested Members.

Step 5

The proposed new skills competitions will be offered for Pre-Provisional Registration along with all Official Skills at C-15 months.

Step 6

The Member proposing the new skill competition will be invited to make a final presentation to the Competitions Committee at General Assembly meetings 12 months prior to the Competition.

3.5.2 Documentation

The Technical Description should be based on the WorldSkills International Technical Description template – available from the website or Skills Competition Administration Manager.

WorldSkills International will manage the Technical Description and associated documentation after the skill competition is accepted as an Official Skill.

3.5.3 Points to consider

New skill competitions must have been conducted in a national or regional competition before entering the WorldSkills Competition, in some instances this may take place following their acceptance as a potential new skill competition.

The template for the presentation requires information on:

- metrics and substantiation of the skill competition’s representation and importance in the global economy,
- Standards Specifications for the skill competition,
- space requirements for six Competitors and other workshop space requirements plus the space requirement for each additional Competitor,
- infrastructure requirements, and
- competition format.

In line with the sustainability and cost management needs of the WorldSkills Competition, WorldSkills International and the Competition Organizer will have the final decision on whether a new skill competition can be hosted if it requires excessive space and/or infrastructure.

3.6 Skills In Skills Out Advisory Group

The “Skills In Skills Out Advisory Group” regularly reviews the Guiding Principles and decides on the skills in and skills out for each WorldSkills Competition, to ensure that they inject dynamism into the skill competitions portfolio, so that it keeps pace with business and industrial best practice, and evolving labour market requirements, while incorporating new and emerging skills alongside core and long established skills.

3.7 Removal of skill competitions

The status of a skill competition is from Provisional Registration to the next Provisional Registration. Skill competitions that are removed immediately as an Official Skill, due to lack of participation, will still be listed on the website until the next Provisional Registration

| Status from previous skill competition | Provisional Registration | Actual Competitors | Action |
|--|---|---|--|
| on notice | 13 or fewer (8 or fewer for team skills) | - | Removed immediately as Official Skill. May be hosted at the Competition Organizer's discretion if less than the required minimum by one or two registrations. |
| on notice | 14 or more (9 or more for team skills) | 13 or fewer (8 or fewer for team skills) | Because the skill competition had 14 or more at Provisional Registration it will be hosted at the WorldSkills Competition. But because it will be conducted with 13 or fewer it will be removed as an Official Skill for the following WorldSkills Competition. |
| on notice | 14 or more (9 or more for team skills) | 14 or more (9 or more for team skills) | Regains Official Skill status. |

When an Official Skill fails to meet the required minimum number of registrations by one or two, then it can still be conducted. If the skill competition is conducted with one or two fewer Competitors than is required at Provisional Registration, then it goes "on notice", and registrations must equal or exceed the minimum registrations at the next WorldSkills Competition for it to stay as an Official Skill. Skill competitions that are conducted with fewer than a certain number of Competitors are removed from the Official Skill list immediately.

3.7.1 Official Skill – first time at WorldSkills Competition

Where a skill competition is regarded as an Official Skill for the first time, it must have a minimum of six Members registered at Provisional Registration.

3.7.2 Official Skill – second time at Competition

Where a skill competition is regarded as an Official Skill for the second time, it must have a minimum of nine Members registered at Provisional Registration.

3.7.3 Official Skill – third or more times at Competition

Where a skill competition has been established as an Official Skill for more than two WorldSkills Competitions, a minimum of 14 Members must register at Provisional Registration.

If there are 12 or 13 registrations the skill competition may be conducted but the final decision is up to the Competition Organizer. This decision shall be made at Provisional Registration. If the skill competition in question is “on notice” from the previous WorldSkills Competition, then it is not selected and removed immediately from the list of Official Skills.

If the Official Skill is conducted with 12 or 13 Competitors, it is “on notice” for the following WorldSkills Competition.

If the Official Skill that is conducted has 11 or fewer Competitors at the WorldSkills Competition, it is removed immediately from the list of Official Skills.

3.7.4 Team skills

Where a team skill is regarded as an Official Skill for the second time or more, it requires a minimum of nine registrations at Provisional Registration.

3.7.5 Competition Organizer provision and discretion

These rules about minimum numbers of Competitors per skill competition will not apply if the Competition Organizer is already contractually bound to run the skill competition concerned. Any third cycle or later Official Skill with 12 or 13 registrations at Provisional Registration, may be conducted, but the final decision is up to the Competition Organizer.

3.7.6 Skills on notice

Skills will go “on notice” or be removed from the list of skill competitions to be offered for registration for the following WorldSkills Competition if skill competitions are conducted with fewer than 14 registrations.

Any Official Skill that is hosted when “on notice”, must have 14 or more registrations at Provisional Registration for the next WorldSkills Competition in order for it to be conducted, and must continue to meet minimum requirements for all subsequent WorldSkills Competitions or it will be removed as an Official Skill. In other words, it can only be “on notice” once. If Competition Organizers’ contracts are jeopardized, due to this, then it can be hosted after all remaining new Official Skills are hosted.

3.7.7 Reintroduction of a skill competition

Any Member proposing to reintroduce an Official Skill that failed to obtain the required support at the previous WorldSkills Competition must:

- circulate a Technical Description incorporating the latest technological advances 18 months before the WorldSkills Competition, and
- have 14 Members registered at Provisional Registration.

4 Registration

4.1 Registration

Registration for the Competition is completed in five stages.

Stage 1 – Provisional Registration

Members register for participation in their selected skill competitions via the WorldSkills International website (www.worldskills.org/registration). The deadline is **C-12 months**.

Members must provisionally register

- The skill competition(s) they are entering
- All participants, that is: Competitors, Experts, Official Delegates, Technical Delegates, Technical Delegate Assistants, Team Leaders, Official Observers, Observers, and Interpreters

Registrations can be viewed online.

Members must be aware that no commitment should be made to any Competitor before the close of Provisional Registration (**at C-12 months**) and the subsequent announcement of which skill competitions will be hosted at the Competition **within one week**. Members should not select their Competitors until after this date.

Stage 2 – Registration of Experts and Technical Delegates

Full details of Experts and Technical Delegates must be provided **by C-9 months** (to ensure participation in skill competition development and preparation, such as Discussion Forums).

Stage 3 – Updates to Provisional Registration

Members may update their registrations during the period between Provisional Registration and Definitive Registration (Stage 4, **C-4 months**). The Secretariat and Competition Organizer are automatically advised of all updates.

Stage 4 – Definitive Registration of skills competitions

By C-4 months, Members must finalize their registrations, that is, the skill competitions they will participate in. No further changes may be made without the permission of the Competition Organizer and the WorldSkills International Director of Skills Competitions.

Stage 5 – Registering Participant Details

The Member shall provide the full name, email address, and photograph for each participant requiring accreditation via the WorldSkills International website (www.worldskills.org/registration).

Full details of Competitors, Team Leaders, Interpreters/translators, Official Delegates and Official Observers (as shown under Stage 3) must be provided **by C-2 months**. Failure to do so will mean that participant details are not included in printed materials and signage. Members are directly responsible for forwarding correct spelling, formatting and capitalization of participants' names.

Other participant details must be provided as required for the Competition Organizer's accreditation packages.

4.2 Skill competitions with no nominated CE or DCE

Skill competitions with no nominated CE or DCE cannot be offered for registration.

For new skill competitions, the Competitions Committee Management Team appoints the CE and DCE in consultation with the registered Members for that skill competition.

5 Access and accreditation

5.1 Responsibilities

The Competition Organizer is responsible for providing accreditation. The Competition Organizer and the Secretariat work together to determine the technical and logistical requirements of the accreditation system.

WorldSkills International is responsible for defining access and approving accreditation to the skill competitions and the Competition venue.

The Competition Organizer is responsible for defining access and approving accreditation related to the Accreditation Packages.

5.2 Access to the Competition venue

Access to the Competition venue before the Competition is generally prohibited to Observers, media, and the general public **before C1** and **after C4**. Special access to Observers and media may be granted on a case-by-case basis by the WSI CEO, Director of Skills Competitions, or Director of Marketing and Communication.

5.3 Access to workshops

Only people with official accreditation are permitted access to workshops. Experts, Workshop Managers, Workshop Manager Assistants, Interpreters, and Technical Observers may only access the workshop for which they are accredited.

5.3.1 Access at any time

The following persons have access to the workshops at any time:

- Members of the Board
- Official and Technical Delegates
- Secretariat and Competition Support staff
- Skill Advisors
- Independent Quality Auditor
- Standards and Assessment Advisor

However, they are not permitted to contact compatriot Competitors unless accompanied by a Skill Competition Manager, Chief Expert, or an Expert from another Member.

5.3.2 Access under specific circumstances

The following persons have access to the workshops under specific circumstances, but must introduce themselves to a member of the Skill Management Team on their first visit to the workshop:

- Team Leaders may have access to all workshops in which they have compatriot Competitors at any time and may contact their Competitors directly
- Technical Delegate Assistants may only enter skill competition workshops in which they have an Expert

Access to the workshops by the following persons is to be accredited on a case-by-case basis by the WSI CEO or WSI Director of Skills Competitions:

- Competition Organizer staff and volunteers
- Future Competition Organizer Observers
- Equipment supplier technicians (under unforeseen circumstances)

Official Observers, Observers, and their Interpreters are not permitted access to the workshops or to the Skill Management meetings.

6 Roles

6.1 Competitor (C)

6.1.1 Number of Competitors

Each Member may enter one Competitor – or, in the case of team skill competitions, the defined number of Competitors – per skill competition.

Team skill competitions are Manufacturing Team Challenge (3), Mechatronics (2), Mobile Robotics (2), Landscape Gardening (2), and Concrete Construction Work (2).

6.1.2 Age limit

For most skill competitions, Competitors must not be older than 22 years in the calendar year of the Competition. Current exceptions to this rule are

- Information Network Cabling
- Mechatronics
- Manufacturing Team Challenge
- Aircraft Maintenance
- Cyber Security
- Cloud Computing
- Water Technology

where Competitors must not be older than 25 years in the year of the Competition.

Any other exceptions must be requested and justified by the Experts, agreed by the Competitions Committee, and ratified by the General Assembly at its meeting **at C-12 months**.

6.1.3 Compete once only

6.1.4 A Competitor is limited to competing in one Official Skill at one WorldSkills Competition. [Exceptional circumstances may be considered by the Board](#).

6.1.5 Competitors with disabilities

WorldSkills International promotes cooperation with the International Abilympics Federation.

- Competitors with disabilities may participate in the Competition if their disability does not prevent them from carrying out Test Projects within the set time. Additional time may be provided for work preparation and installation of the workplace.
- Their Test Projects are assessed in accordance with WorldSkills International guidelines.
- Exceptions to the maximum age limit are recommended by the Competitions Committee and subject to ratification by the General Assembly at its meeting **at C-12 months**.
- In parallel to the WorldSkills Competition – the Competition Organizer may conduct a competition for Competitors with disabilities using separate guidelines. In this case, Test Projects are assessed using separately defined criteria, and awards are presented at the official Closing Ceremony following presentation of the WorldSkills International awards.

6.1.6 Duty of Care

See section **7.1.1**.

6.2 Team Leader (TL)

6.2.1 Definition

Each Member selects Team Leaders to liaise with the Competitors during the Competition. The key role of the Team Leaders is to look after the mental and physical well-being, discipline, and behaviour of their young Competitors who are away from home and under considerable stress. Members may decide whether their Team Leaders are assigned to specific skills or share responsibility for all their compatriot Competitors.

6.2.2 Number

Each Member team may have two Team Leaders regardless of the size of their team.

Teams with more than 20 Competitors may have three Team Leaders.

Teams with more than 30 Competitors may have four Team Leaders.

6.2.3 Access

During the Competition, Team Leaders must have unlimited access to their Competitors, but no exchange of technical information or any information related to the competition task, assessment, and possible solutions is permitted.

6.2.4 Illness or accident

Team Leader(s) must be notified immediately in the event of an accident or illness involving any Competitor from their team. The Team Leader and the compatriot Expert to inform the Official Delegate and Technical Delegate.

6.3 Skill Management Team (SMT)

Each skill competition has an SMT responsible for its management. It comprises the Skill Competition Manager (SCM), Chief Expert (CE), and Deputy Chief Expert (DCE).

6.3.1 Responsibilities

The Skill Management Team is responsible for the proper preparation and conduct of the skill competition, for compliance with Competition Rules, and for implementing its own decisions and those of the Competitions Committee.

6.3.2 Skill Management Plan

The Skill Management Team prepares a Skill Management Plan that details the planning, scheduling, and tasks required to conduct the competition from “before the Competition” right through until “Competition completion”. Skill Management Plans are prepared using the online tool at <https://skill-management.worldskills.org>.

6.4 Skill Competition Manager (SCM)

A Skill Competition Manager is a person who has served as a Chief or Deputy Chief Expert, or Expert at least two times in the skill competition to which they are appointed. The Skill Competition Manager is responsible for providing management, guidance, and leadership during the development and conduct of the skill competition **from C-21 months to C+1 month**. During this time, the SCM works with the Competition Organizer and the Director of Skills Competitions. The SCM is a member of the Skill Management Team.

6.4.1 Appointment

The SCM is appointed by WorldSkills for the next Competition through an expression of interest and an application process immediately following a Competition, with the appointment confirmed by **C+3 months**. The SCM is a neutral person with no alliance to a Member organization. The appointment is for one Competition cycle only.

6.4.2 Qualifications, experience, personal qualities, and ethical criteria

A Skill Competition Manager must meet the following criteria:

- Have a proven track record as a Chief or Deputy Chief Expert, or Expert with Special Responsibilities for at least two Competitions in the skill competition to which they are appointed
- Be highly competent and experienced in the skill in which they are appointed
- Have advanced knowledge, understanding, and expertise in standards and assessment in vocational education and training (VET) and/or in relevant industry sector(s)
- Have good communication skills in both written and spoken English, however SCMs requiring Interpreters will be considered
- Have good management and leadership skills
- Have good interpersonal relationship skills
- Be a person of the highest integrity

6.4.3 Contact with national organization and Competitors

Skill Competition Managers can participate in all activities with their national organization **until the announcement of the Competitors (or squad), or C-12 months**, whichever comes first. At that point, the Skill Competition Manager must cease all skill-specific training of the Competitor or squad. Participation in team building and team development – such as developing mental attitude, physical activities to bring the team closer together, and presentations by sports psychologists and nutritionists – is permitted.

Skill Competition Managers may remain on committees and boards for their national organization and may participate in judging at provincial and/or state competitions for the following round of competitions.

Skill Competition Managers invited to assist in skill-specific training of Competitors for other national organizations should decline the invitation **after the announcement of the Competitors (or squad) for the WorldSkills Competition, or C-12 months**, whichever comes first. The same applies if they are invited to judge at a national or regional competition in a different country/region.

6.5 Chief Expert (CE)

The Chief Expert is the Expert responsible for providing management, guidance, and leadership for a skill competition. The CE is a member of the Skill Management Team.

In particular, the CE ensures that a competition environment is created which allows each Competitor to produce the best possible work over the four days of competition and plays a crucial role in managing the Experts' preparation, execution, assessment and marking. The CE is ultimately responsible for the integrity and safety of the skill competition and for ensuring compliance with all pertinent rules, procedures, and assessment practices.

6.5.1 Qualifications, experience, personal qualities, and ethical criteria

In addition to the requirements for Experts (see section **6.7**), a Chief Expert must meet the following criteria:

- Be able to communicate in both written and spoken English
- Have been an Expert for at least **one previous** Competition

- Have advanced knowledge, understanding, and expertise in standards and assessment in vocational education and training (VET) and/or in relevant industry sector(s)
- Be highly competent and experienced in the relevant work role(s) or occupation(s)
- Have good management and leadership skills
- Have good interpersonal relationship skills
- Have good written and spoken communication skills
- Be capable of using a computer and communicating via the Internet – including to facilitate the Discussion Forum for their skill and for their work in partnership with the Director of Skills Competitions
- Communicate with and respond to WorldSkills International between Competitions
- Be of the highest integrity – be honest, objective and fair, and prepared to cooperate with others as required
- Be willing to accept either the CE or DCE role.

See also section **6.7.2**.

6.5.2 Majority decision of Experts

Decisions involving the skill competition are preferably made by a unanimous decision of the Experts. If the Experts are unable to reach a unanimous decision within a reasonable time, the Chief Expert puts the matter to a vote. A simple majority (50% of the Experts present plus one) will stand as the final decision. Absent Experts must be informed of the decision but are unable to change the decision.

Decisions are to be recorded by the Skill Competition Manager or Chief Expert using the Decisions, Actions, and/or Agreement form located at <http://skill-management.worldskills.org>

6.5.3 Contact with Competitions Committee

Chief Experts may have direct contact with the Chair and Vice Chair of the Competitions Committee or Director of Skills Competitions on matters relating to the preparation and organization of their skill competition. They may be asked to attend Competitions Committee and/or Skill Management meetings.

6.5.4 External support not permitted

The Chief Expert is not permitted to enlist the support of an external person or a former Chief Expert or Expert to assist in any aspect of the Competition except when the Test Project is designed by a third party (see section **10.5**).

6.5.5 Nomination, election, and approval

At C-2 months, the Director of Skills Competition informs the Technical Delegates and Experts who is eligible to stand for the Skill Management Team. Those eligible are asked to confirm to the Director of Skills Competitions their willingness to nominate. This preliminary list of nominations is posted on the Expert Centre before the Competition for consideration by all Experts.

The Skill Competition Manager presides over the election process.

At the Competition, Skill Competition Manager again checks which eligible Experts are willing stand. Any Experts who indicate that they no longer wish to stand are removed from the list and those Experts who now wish to stand are added to the nominations. This process must be completed **by 18:00 on C4** and nominations are locked.

The election commences immediately on locking and ends **by 14:00 on C+1**. Experts log in to the Expert Centre and vote for three Experts in their order of preference. The application allocates three points to the first choice, two points to the second choice, and one point to the third choice. The Skill Competition Manager does not vote.

At 14:00 on C+1, or earlier if all Experts have voted, the Skill Competition Manager locks the application and the results are generated. Experts must log back into the application and digitally sign the results to approve the nomination. (Exceptions to this schedule must have been agreed previously with the Chair and Vice Chair of the Competitions Committee.)

The Skill Competition Manager submits their recommendations regarding the CE and DCE and all reserves to the Director of Skills Competitions at the Competition **before leaving the Competition venue**.

Note: This election is only in respect of the nomination of the Skill Management Team and their reserves. The Expert receiving the highest number of points will be nominated Chief Expert, the Expert receiving the second-highest number of points will be nominated Deputy Chief Expert.

The nominated CE and DCE must then be

- Recommended by the Skill Competition Manager
- Supported by their Member organization, and
- Approved by the Chair and Vice Chair of the Competitions Committee

By C+2 months, the Director of Skills Competitions advises compatriot Technical Delegate and seeks provisional support. This ensures continuity of development and communication between Competitions.

Six weeks before the Competitions Committee meeting held **about C-12 months**, WorldSkills International seeks support from the Technical Delegate (copy to Official Delegate) of the Member Organization for their Expert(s) to be designated CE or DCE.

If supported by the Member Organization and also approved by the Chair and Vice Chair of the Competitions Committee, the CE and DCE are appointed. A list of all approved CEs and DCEs is published before the Competitions Committee meeting **at C-12 months**.

| Time | Process |
|-------------------------|--|
| C-2 months | <ul style="list-style-type: none"> • Director of Skills Competition informs the Technical Delegates and Experts who is eligible to stand for the SMT. • Eligible persons requested to confirm willingness to nominate. • List of nominations posted on Expert Centre. |
| At Competition | <ul style="list-style-type: none"> • Skill Competition Manager checks eligible Experts willing to stand and calls for further volunteers and updates list accordingly. |
| 18:00 C4 | <ul style="list-style-type: none"> • Nomination process completed and locked. • Election process starts immediately. • Experts log into Expert Centre and vote for three Experts in order of preference. |
| By 14:00 C+1 | <ul style="list-style-type: none"> • Election process completed. • Skill Competition Manager generates results. • Experts log into Expert Centre and digitally sign results.¹ |

¹ Exceptions to this schedule must have been agreed previously with the Chair and Vice Chair of the Competitions Committee

| Time | Process |
|---|--|
| Before leaving Competition venue | <ul style="list-style-type: none"> Skill Competition Manager submits CE and DCE recommendations to the Director of Skills Competitions. |
| By C+2 months | <ul style="list-style-type: none"> Director of Skills Competitions advises compatriot Technical Delegate and seeks provisional support. |
| About C-12 months | <ul style="list-style-type: none"> WSI seeks support from the Technical Delegate (copy to Official Delegate) of the Member Organization for their Expert(s) to be designated CE or DCE. If supported by the Member Organization and also approved by the Chair and Vice Chair of the Competitions Committee, the CE and DCE are appointed. A list of all approved CEs and DCEs is published before the Competitions Committee meeting at C-12 months. |

6.6 Deputy Chief Expert (DCE)

6.6.1 Definition

The DCE is an Expert responsible for supporting the Chief Expert in the preparation and execution of a skill competition. The Deputy Chief Expert is a member of the Skill Management Team.

6.6.2 Qualifications, experience, personal qualities, and ethical criteria

See section **6.5.1** for Chief Expert.

6.6.3 Responsibilities

The Deputy Chief Expert is assigned duties by the Chief Expert and works with the Chief Expert as part of the Skill Management Team. Their primary responsibility is to support the Chief Expert.

The Deputy Chief Expert also ensures that all changes to the Technical Description are complete, agreed to, signed by at least 80% of the Experts, and delivered to the Secretariat in digital form **by 16:00 on C+1**.

6.6.4 Nomination, election, and approval

See section **6.5.5**

6.7 Expert (E)

6.7.1 Definition

A person with experience in a skill, trade, or technology who is representing a Member in the skill competition related to their particular expertise.

6.7.2 Qualifications and experience

Experts must:

- Have a formal/recognized qualification with proven industrial and/or practical experience in the skill in which they are accredited
- Have proven knowledge, understanding, and expertise in standards and assessment in vocational education and training (VET) and/or in relevant industry sector(s)
- Be an accepted Expert in their Member's national/regional competition
- Have endorsement from the Technical Delegate that the relevant industry organization or educational institution in their country/region accepts their technical competence
- Have relevant and current competition and/or judging experience
- Know and abide by the Competition Rules, the Technical Description, and other official Competition documentation
- Possess the expertise mandated by the WorldSkills Professional Development Framework
- Be of the highest integrity – they must be honest, objective and fair, and prepared to cooperate with others as required

6.7.3 Nomination and accreditation

Each Member may nominate one Expert for each skill competition for which they are registered. No Member may have a second Expert in the workshop. An Expert must be affiliated to the Member to which they are accredited. An Expert cannot be affiliated to a third party, such as a sponsor. Experts' names must be registered by their Member Organization on the WorldSkills International registration system **at C-9 months**.

If a Member has not registered the name of an Expert **by C-9 months**, involvement of that Expert in any aspect of preparation and assessment at the Competition is at the discretion of the Skill Management Team. If the Skill Management Team does not sanction involvement in all or parts of preparation and assessment, the Expert may observe the skill competition inside the workshop.

6.7.4 Mandatory training

The WorldSkills Access Programme reflects international good practice in training design and comprises five modules (with an estimated learning time of 20 hours per module).

Mandatory modules (to be completed by all new Experts):

- General introduction (AP:GEN)
- Introduction to vocational assessment (AP:VA1)

Members must plan for their new Experts and those with experience of one WorldSkills Competition to complete the two mandatory modules **by C-4 months** by completing the assessment criteria. The assessment criteria are to be reviewed by Experts with experience of two or more WorldSkills Competitions, followed by personal updating as required.

On request, Members must make the Experts' records of achievement available to WorldSkills for review.

Experts who have not completed the two mandatory modules of the WorldSkills Access Programme remain accredited as Experts, but are not permitted participate in the running of their skill competition and they have modified duties that do not involve any contact with any Competitor, including their compatriot Competitor, while in the workshop.

Supplementary modules:

- An introduction to Global Vocational Standards
- Introduction to WorldSkills Assessment: Design and Preparation
- Introduction to WorldSkills Assessment: Organization, Practice and Quality Assurance

6.7.5 Additional discretionary training

Within the WorldSkills Professional Development Framework, the Professional Recognition Award offers Experts, and Members more widely, a certificated, higher level, modular programme organized around the themes of

- Leadership and Management
- Global Vocational Standards
- Vocational Assessment
- Vocational Pedagogy

6.7.6 Responsibilities

Before the Competition

Before attending the Competition, the Expert must:

- Complete their curriculum vitae (including qualifications, industry and competition experience) in the template provided and submit to their Technical Delegate who will submit to WSI.
- Access the Expert Centre on the website www.worldskills.org/expertcentre to view all relevant documentation
- Complete the online Expert generic and industry-specific test
- Review the Code of Ethics and Conduct and agree to abide by the Code by signing 'WorldSkills Code of Ethics and Conduct: Personal Undertaking'
- Study the Competition Rules, the appropriate Health, Safety, and Environment Policy and Guideline, Standards and Assessments Guide, Skill Management Plan, Technical Description and the Infrastructure List for each skill, and all other Official Competition documentation
- Produce a proposed Test Project or module(s) as specified in the Technical Description (if required)
- Prepare proposals for updating the Technical Description
- Complete the necessary pre-Competition requirements as per these Competition Rules, their Technical Description, and all other Official Competition documentation
- Complete the two mandatory modules of the Access Programme
- Submit their Curriculum Vitae to WorldSkills International via their Technical Delegate

At the Competition

At the Competition, the Experts must:

- Before the Competition begins, where appropriate, assist the Chief and Deputy Chief Expert to finalize details of the Test Project, the Aspects of Sub Criteria to be used for assessment, and the marks to be allocated to each Aspect of Sub Criterion
- Participate in Mandatory Assessment Training
- Contribute to the update of the Technical Description (coordinated by the Skill Management Team)
- Present their proposed Test Project or module(s) (if required)
- Protect the confidentiality of the Test Project
- Assist in making 30% change to the Test Project in the case of circulated Test Projects (see section **10.10.2**)
- Select the final Test Project (if required) and ensure it is translated into their compatriot Competitor's language of choice
- Experts involved in marking teams must assess Competitors' performance in an objective and fair way following instructions from the Skill Management Team
- Participate in the preparation and execution of the skill competition and in the development and selection of the Test Project for the following Competition, where applicable
- Ensure that all Competitors are aware of the Health, Safety, and Environment regulations and subsequently to ensure strict adherence to these rules throughout the Competition

6.7.7 Ethical criteria

All Experts are required to conduct themselves with the highest levels of integrity, honesty, and fairness. One of the most important requirements in this regard is to ensure that no unfair advantage accrues to any Competitor or group of Competitors through receiving advance information about the Test Project that other Competitors do not receive.

6.7.8 Toolbox check

See section 9.7.6.

6.7.9 Secrecy

Experts are not permitted to convey any information about the Test Project to a Competitor or any other person except where agreed by the Experts.

The relevant Technical Description, Test Project requirements, and lists of duties described in this section of the Competition Rules are fully binding on Experts.

6.7.10 Communication with compatriot Competitor

See section 7.3.3.

6.7.11 Competitors – Duty of Care and honesty, fairness, and transparency

See section 7.1.

6.7.12 Expert participation in Test Project preparation and assessment

See section Error! Reference source not found.

6.7.13 Discussion Forum

Experts, Technical Delegates, Workshop Managers, and others – either associated or invited – use the Discussion Forums to communicate and coordinate development of the Test Project and the overall development of the skill competition. The link for the forums is <http://forums.worldskills.org>. The Chief Expert – or an Expert nominated by the Chief Expert – acts as moderator the forum (supported by the Secretariat).

6.7.14 Decisions made on the Discussion Forum

Decisions by Experts on the Discussion Forum made during the preparation period for the Competition and in accordance with the majority decision of Experts (see section 6.5.2) are binding.

A quorum is achieved when at least two thirds of the Experts from the Members registered for a particular skill competition participate in the vote. A vote must be open for at least two weeks following its announcement on the forum.

If an Expert is absent from the Discussion Forum at the time that the vote takes place and a quorum is achieved, they have the right to be informed of the decision, but the matter is not raised or voted upon again.

6.8 Technical Delegate (TD)

6.8.1 Definition

Each Member is represented by an Official Delegate (OD) and a Technical Delegate (TD). The OD and TD also represent the Member at the General Assembly.

Each Member nominates one Technical Delegate as their representative on the Competitions Committee. If a Technical Delegate is appointed Chair or Vice Chair of the Competitions Committee, that Member may appoint a substitute Technical Delegate to perform their Technical Delegate duties.

6.8.2 Appointment period of a Technical Delegate

Members must appoint their Technical Delegate for the WorldSkills Competition before the preceding General Assembly. This ensures the same Technical Delegate participates in the Competition Committee meetings at the General Assembly, in Competition Preparation Week, and is present and qualified at the WorldSkills Competition.

6.8.3 Attendance at the Competition Preparation Week

Technical Delegates must attend the Competition Preparation Week meetings and participate in all scheduled meetings for Technical Delegates including any training sessions. If not, that Member will be limited to having Competitors in three skills competitions at the upcoming WorldSkills Competition.

On the second occurrence of a Member's non-participation by their Technical Delegate at Competition Preparation Week, that Member cannot have Competitors in any skills competitions at the upcoming WorldSkills Competition.

In these situations, the Member may still have Experts in the skills competitions, and they are not limited to three.

6.8.4 Timely provision of information and completion of tasks

Technical Delegates must ensure timely provision of information to their Competitors and Experts and that all accredited personnel achieve 100% completion of their assigned tasks in the Delegate Centre **by C-1 month**. See sections **6.7.4** and **6.7.5**.

6.8.5 Provision of information to Competitors

Technical Delegates must ensure that all their Competitors have the relevant Technical Description, Competition Rules, and Health, Safety, and Environment regulations and all other Official Competition documentation. The Technical Delegate must also ensure that all Competitors are registered on the website so they can access all resources directly via the Competitor Centre:

www.worldskills.org/competitorcentre.

6.8.6 Provision of information to Experts

Technical Delegates must inform their Experts of their detailed responsibilities and ensure that they have the required Technical Description, the Competition Rules, and Health, Safety, and Environment regulations and all other Official Competition documentation. The Technical Delegate must also ensure that all Experts are registered on the website so they can access all resources directly via the Expert Centre: www.worldskills.org/expertcentre.

6.8.7 Quality Assurance

Quality Assurance portfolios are assigned to Technical Delegates for each Competition. These are assigned by the Chair and Vice Chair of the Competitions Committee to coordinate responsibility for:

- Competitors and Team Leaders
- Health, Safety, and Environment
- Sustainability

6.9 Technical Delegate Assistant (TDA)

Members may appoint up to two Technical Delegate Assistants to support a Technical Delegate who is also acting as a Competitions Committee Delegate (CCD).

6.9.1 Qualifications and experience

Ideally, a Technical Delegate Assistant should have previous WorldSkills International experience as an Expert or Competitor.

6.9.2 Access, rights, roles, and responsibilities

The Technical Delegate Assistant:

- Is accredited to the Competition via an official package and accommodated with Experts
- Arrives on site with the Technical Delegates and Experts
- May attend Competitions Committee meetings and Skill Management Team meetings during the Competition
- May only enter the skill competition workshops in which they have an Expert
- May not act as a Technical Delegate in the Competitions Committee, but may attend meetings to observe
- Has read-only access to all Discussion Forums. Any comments must be posted by the Technical Delegate

6.10 Official Delegate (OD)

Official Delegates represent their Member organization in the Strategy Committee and the General Assembly.

Official Delegates possess knowledge of important decisions made by the Strategy Committee. They are also informed of organizational and technical matters via the General Assembly and their partnership with their Technical Delegate.

Official Delegates are responsible for conveying this information to their Member organization and other relevant national stakeholders and providing feedback to the Chair and Vice Chair of the Strategy Committee.

6.11 Competitions Committee Delegate (CCD)

The Competitions Committee Delegate (CCD) is a Technical Delegate appointed by the Chair and Vice Chair of the Competitions Committee to represent the Competitions Committee by overseeing the management of up to six skill competitions.

6.11.1 Eligibility

To be eligible for appointment as a Competitions Committee Delegate, a Technical Delegate must have attended the Competition Preparation Week meetings, including in training sessions, and undergone the required Competitions Committee Delegate professional development.

6.11.2 Responsibilities

The Competitions Committee Delegate works in cooperation with the Skill Competition Manager to ensure the professional conduct of the skill competition.

As part of their role, the CCD acts as advisor, mediator, and critical friend, and ensures adherence to the Competition Rules and implementation of Competitions Committee decisions.

6.12 Interpreter (I)

The terms “translator” and “interpreter” refer to persons undertaking written or oral language translation. WorldSkills International has adopted the term Interpreter to cover both interpreting and translating.

WorldSkills International fully recognizes the value and importance of Interpreters because they allow Experts to work together without communication difficulties and to ensure that all Competitors get the same information, enabling them to compete on an equal footing.

6.12.1 Entitlement

Every Member is entitled to bring, at their own expense, Interpreters to translate and communicate about Test Projects and assist in communication during the skill competition.

6.12.2 Qualification

Ideally, Interpreters should have knowledge of the technical terms appropriate to the skill competition(s) for which they are working. Interpreters must have successfully completed the Competition Rules quiz.

6.12.3 Appointment

Members may not use former Experts or Competitors as Interpreters in the skill competition in which they were formerly an Expert or Competitor.

Former Interpreters who become Experts cannot have an Interpreter for their native language to English.

6.12.4 Assignment

Interpreters are registered to a pool by the Member. **At C-4 months**, these Interpreters are randomly assigned to the Member’s skill competitions, irrespective of industry sector. The outcome of the automated random assignment process is available in the Registration System.

6.12.5 Contact with Competitors

Interpreters must not have direct contact with compatriot Competitors in the workshop except when permitted by the Chief Expert or Deputy Chief Expert.

6.12.6 Conduct in the workshop

- The compatriot Expert must introduce the Interpreter at the first Expert meeting
- After the official commencement of the Competition, Interpreters are to remain in the central workshop area – or elsewhere as specified by the Chief Expert – and be readily available, as required
- From C1 to C4, the Interpreter must inform the Chief Expert or Deputy Chief Expert when entering or leaving the workshop area during competition time
- The Interpreter must ensure that a digital file, photocopy, or the original of any translated documentation is given to the Chief Expert for archiving
- The Chief Expert submits these translations to the Secretariat at the end of the Competition

6.12.7 Confidentiality of information

Competitors must not receive additional information as a result of the Interpreter’s work.

6.13 Workshop Manager (WM)

6.13.1 Definition

The Workshop Manager is a person with qualifications and experience in their accredited skill who is responsible for

- Workshop installations
- Preparation of materials
- Workshop security
- Health, Safety, and Environment
- General tidiness and neatness of the workshop area

6.13.2 Appointment

The Competition Organizer appoints a Workshop Manager for each skill.

6.13.3 Reporting

Workshop Managers report to the Competition Organizer. For technical matters, Workshop Managers also report to their Chief Expert.

6.13.4 Special arrangements

Workshop Managers are briefed by the Chair and Vice Chair of the Competitions Committee and the Director of Skill Competitions about any special arrangements and/or circumstances relating to the conduct of their competition.

6.13.5 Presence

The Workshop Manager must be present in the workshop area from the time that the Experts start their preparation for the Competition, throughout the Competition and until all assessments and the Experts' other tasks have been completed (normally **C-4 to C+1**).

6.13.6 Neutrality

The behaviour of the Workshop Manager towards Competitors must be neutral. They may not participate in discussions on Test Project selection and assessment and, where practical, should be absent when blind marking takes place. The Experts may consult with the Workshop Manager if the need arises.

6.13.7 Contact with national organization and Competitors

Workshop Managers can participate in all activities with their national organization **until the announcement of the Competitors (or squad), or C-12 months**, whichever comes first. At that point, the Workshop Manager must cease all skill-specific training of the Competitor or squad. Participation in team building and team development – such as developing mental attitude, physical activities to bring the team closer together, and presentations by sports psychologists and nutritionists – is permitted.

Workshop Managers may remain on committees and boards for their national organization and may participate in judging at provincial and/or state competitions for the following round of competitions.

Workshop Managers invited to assist in skill-specific training of Competitors for other national organizations should decline the invitation **after the announcement of the Competitors (or squad) for the WorldSkills Competition, or C-12 months**, whichever comes first. The same applies if they are invited to judge at a national or regional competition in a different country/region.

6.14 Workshop Manager Assistant (WMA)

6.14.1 Definition

With the agreement of the Chair and Vice Chair of the Competitions Committee and the Director of Skills Competition, the Competition Organizer may appoint one or more assistants who will comply with the same rules as the Workshop Manager. The Workshop Manager Assistant reports to the Workshop Manager.

6.15 Workshop Sector Manager (WSM)

The Workshop Sector Manager is a person with qualifications and experience in one of the skills in the industry sector to which they are appointed. The WSM is responsible for overseeing the Workshop Managers in their industry sector.

6.15.1 Appointment

The Competition Organizer appoints a Workshop Sector Manager for each industry sector.

6.15.2 Reporting

Workshop Sector Managers report to the Competition Organizer. For technical matters, Workshop Sector Managers also report to the appropriate Chief Expert(s).

6.15.3 Neutrality

The behaviour of the Workshop Sector Manager towards Competitors must be neutral. They may not participate in the discussions on Test Project selection and assessment. The Skill Management Team may consult with the Workshop Sector Manager if the need arises.

6.15.4 Contact with national organization and Competitors

Workshop Sector Managers can participate in all activities with their national organization **until the announcement of the Competitors (or squad), or C-12 months**, whichever comes first. At that point, the Workshop Sector Manager must cease all skill-specific training of the Competitor or squad. Participation in team building and team development – such as developing mental attitude, physical activities to bring the team closer together, and presentations by sports psychologists and nutritionists – is permitted.

Workshop Sector Managers may remain on committees and boards for their national organization and may participate in judging at provincial and/or state competitions for the following round of competitions.

Workshop Sector Managers invited to assist in skill-specific training of Competitors for other national organizations should decline the invitation **after the announcement of the Competitors (or squad) for the WorldSkills Competition, or C-12 months**, whichever comes first. The same applies if they are invited to judge at a national or regional competition in a different country/region.

6.16 Observer

6.16.1 Types

There are four types of Observer:

- Official Observer
- Observer
- Technical Observer
- Future Competition Organizer Observer

The Competition Organizer provides

- Official Observer packages for Official Observers
- Observer packages for Observers, Technical Observers, and Future Host Observers

6.16.2 Registration

Official Observers and Observers must be registered in the same way as Experts and Delegates if they wish to have access to official events and accommodation.

6.16.3 Official Observers (OO)

Official Observers are VIPs from the Member's country/region provided access to WorldSkills International meetings and special Competition Organizer events.

6.16.4 Observers (O)

Observers are spectators who have taken an official package. They do not enjoy a special status.

6.16.5 Technical Observers (TO)

Technical Observers are people who will be Workshop Managers at the following Competition. They are permitted to enter the workshop area for the skill competition to which they are accredited to gain experience. There may be only one Technical Observer per skill competition.

6.16.6 Future Competition Organizer Observers

Future Competition Organizer Observers are personnel from the Organizing Committee of future Competitions. Each Future Competition Organizer Observer is given customized accreditation to access different parts of the Competition at different times, depending upon their position and responsibilities.

6.16.7 Number of Observers

Every Member is entitled to invite, at their own expense, two Official Observers and any number of other Observers.

6.16.8 Exchange of information

Discussions between Official Observers, Observers, and Experts to exchange ideas and experiences are encouraged but must not take place in workshop areas.

6.17 Quality Auditor (QA)

Appointed by and reporting to the Board, the Quality Auditor has two key roles:

- To provide an independent informed assessment of the procedures and practices used for the Competition with the aim of suggesting improvements
- To monitor judging and the compilation of accurate results

The QA must not engage in any problem-solving activities during the Competition but refers any immediate issues to the Chair and Vice Chair of the Competitions Committee.

6.18 Standards and Assessment Advisor (SAA)

Appointed by the Board at the recommendation of the Chair and Vice Chair of the Competitions Committee, the Standards and Assessment Advisor oversees the WorldSkills International assessment system including the development of best-practice assessment through the incorporation of clearly defined Standards Specifications in the Technical Descriptions and Marking Schemes.

The SAA must have

- Competition experience
- Broad and deep knowledge of standards and assessment
- WorldSkills-related assessment preparation experience
- Working knowledge of the Competition Information System (CIS)

6.19 Skill Advisor (SA)

Skill Advisors support the Skill Management Teams in the design and operation of their Marking Schemes and assessment practices. Using the analysis from the previous Competition, the Skill Advisor reviews the Marking Schemes of up to 10 skill competitions to support the CE and DCE in that skill competition.

Skill Advisors are appointed by the Competition Management Team in consultation with the Standards and Assessment Advisor. They report to the Director of Skills Competitions.

6.20 Chief Executive Officer (CEO)

The WSI CEO's primary responsibility in relation to the Competition is to manage the preparation and execution of Competition and associated activities and events. This is to be done in consultation with the Board, the Competition Organizer, the Secretariat staff, and other stakeholders. Further CEO responsibilities are specified in the Standing Orders, the Competition Rules, and the Competition Organizing Guides. The CEO is also responsible, in conjunction with the Competition Organizer, for coordinating and producing the Competition Programme and associated documentation.

6.21 Director of Skills Competitions

The Director of Skills Competitions is responsible for managing the preparation and execution of skills competitions in close collaboration with the Chair and Vice Chair of the Competitions Committee, the Competition Organizer, the Secretariat staff, and the Competitions Committee.

6.22 Chair of the Competitions Committee

The Chair of the Competitions Committee, in accordance with the Constitution, is responsible for all technical and organizational matters relating to skills competitions. The Chair of the Competitions Committee may appoint a substitute Technical Delegate to undertake their role as Technical Delegate.

6.23 Vice Chair of the Competitions Committee

The Vice Chair of the Competitions Committee assists the Chair in carrying out their responsibilities. The Vice Chair of the Competitions Committee may appoint a substitute Technical Delegate to undertake their role as Technical Delegate.

6.24 Competitions Committee (CC)

The Competitions Committee consists of the Technical Delegates. Chaired by the Vice President for Competitions and meeting at the Chair's invitation, it deals with all technical and organizational matters relating to the WorldSkills Competition. The Competitions Committee reports to the Board and the General Assembly through its Chair.

Through its Chair, the Competitions Committee makes recommendations to the General Assembly on any matter relating to the conduct of skill competitions not covered in these Competition Rules or in skill-specific documents.

The Chair of the Competitions Committee, in accordance with the Constitution, is responsible for all technical and organizational matters relating to the skills competitions. The Vice Chair of the Competitions Committee assists the Chair.

The Chair and the Vice Chair of the Competitions Committee may appoint a substitute Technical Delegate to undertake their Technical Delegate duties.

The Director of Skills Competitions is responsible for managing the preparation and execution of the skill competitions in close collaboration with the Chair and Vice Chair of the Competitions Committee, the Competition Organizer, the Secretariat staff, and the Competitions Committee.

6.25 Competitions Committee Management Team (CCMT)

The Chair and Vice Chair of the Competitions Committee, the WSI CEO, and the Director of Skills Competitions form the Competitions Committee Management Team (CCMT), which coordinates the work of the Competition Committee.

6.26 Secretariat

The Secretariat is responsible for providing management services and efficient administration of the Competition in close collaboration with the Competition Organizer.

6.27 Ethics Committee

Each Ethics Committee consists of a Chair and two delegates.

The Chair is an independent person appointed by the Board whose only role at the Competition is to chair the Ethics Committee. Ideally, the Chair will have a working knowledge of the WorldSkills Competition and experience in this type of role. A legal background would be of benefit.

At C-6 months, the Board appoints a panel of current Official Delegates, Honorary Members, or persons with appropriate experience.

For each dispute, the Chair of the Ethics Committee selects two persons from the panel. This ensures no Member bias.

6.28 Appeals Committee

The Appeals Committee consists of

- Two Board members.
- One member of the Ethics Committee panel (see section **6.27**) who was not part of the Ethics Committee that heard this dispute and has no Member bias.

Alternatively, the Appeals Committee may consist of three Board members. The Chair of the Appeals Committee is appointed by the Board.

6.29 Audit teams for Health, Safety, and Environment

Audit teams for Health, Safety, and Environment conduct quality audits, taking into account the Health, Safety, and Environment requirements of these Competition Rules (see section **14**).

7 Skill management

7.1 In the lead-up to the Competition

7.1.1 Duty of care towards Competitors

Each Competitor must be provided with the following:

| Action/deliverable | Responsible |
|---|---|
| Registration on the website so that they can access all resources directly via the Competitor Centre. | Technical Delegate |
| Technical Description, Competition Rules, and Health, Safety, and Environment policy and regulations, and all other Official Competition documentation. | Technical Delegate or compatriot Expert |
| Written Test Project instructions in their language of choice | Compatriot Expert |
| Mark Summary Form for the Test Project | SMT |
| Familiarization time (see section 7.2.2) | SMT |
| Compatriot Communication (see section 7.3.3) | Compatriot Expert |
| Access to their Interpreter whenever necessary | SMT, compatriot Expert |
| Access to their Team Leader(s) at all times | SMT, compatriot Expert |
| Competition timetable | SMT |
| Health, Safety, and Environment Agreement | Workshop Manager |
| Code of Ethics and Conduct | Team Leader |
| Communication Card | SMT |

7.1.2 Technical Delegate responsibilities to Competitors

The Technical Delegate (with support from their Member Organization) is responsible for ensuring that all compatriot Competitors are provided with the following information:

- Access to the Competitor Centre on the website www.worldskills.org/competitorcentre, where all relevant documentation is provided
- Relevant Technical Description and Infrastructure List
- Competition Rules
- Code of Ethics and Conduct

- Health, Safety, and Environment documentation
- Test Projects circulated before the Competition as specified in the Technical Description
- Briefing on any additional tools and/or any equipment or material(s) that may be required
- Culture, customs, and laws of the Host country/region

7.1.3 Honesty, fairness, and transparency

Competitors have the right to expect fairness, honesty, and transparency during the Competition, including that:

- Clear and unambiguous written instructions are provided.
- All necessary equipment and materials specified in the Technical Description and Infrastructure List are provided.
- No Competitor receives any unfair advantage, including that
 - The same information about the Test Project is provided (in the Competitor's language of choice) at the same time.
 - The Mark Summary Form is the same for all Competitors.
 - Assistance provided by Experts and officials to ensure that Competitors are able to complete the Test Project is uniform.
 - No interference by officials or spectators occurs that may hinder or assist Competitors.
- Accredited personnel at the Competition ensure that the above principles of honesty, fairness and transparency are observed at all times

7.2 At the Competition

Competitors must receive detailed information about the Test Project and its assessment in the language of their choice, with particular reference to:

- Information on assessment criteria including the Mark Summary Form, but not the final detailed Marking Forms
- Detailed information regarding auxiliary materials and aids which may or may not be used (such as templates, drawings/prints, patterns, gauges)

Competitors must receive detailed information about the organization of the Competition, including:

- The Health, Safety, and Environment Agreement including measures arising from non-compliance
- Competition timetables indicating lunch breaks and Test Project/module completion times
- Information on regulations governing workshop entry and exit times and conditions
- Information on when and how machines may be tested
- Information on the nature and scope of sanctions and penalties that may arise from breaches of the Competition Rules and the Code of Ethics and Conduct

Competitors must be informed that:

- They are responsible for the safe use of all tools, machines, instruments, and auxiliary materials they bring in accordance with the safety regulations of the host country.
- Before Competition commencement, Experts will conduct a check for prohibited materials, tools, or equipment in accordance with the Technical Description.
- A daily check of toolboxes will take place in all skill competitions.

All Competitors are provided with a Communication Card with one red side and one green side with symbols to facilitate visual communication.

7.2.1 Assignment of workstations

Workstations are assigned randomly to Competitors by drawing lots. This may occur prior to the Competition by the Director of Skills Competitions or at the Competition by either the Experts or Competitors.

7.2.2 Familiarization

Before the Competition starts, Competitors have a minimum of five hours and a maximum of eight hours in which to prepare their workplaces, and to check and prepare tools and materials. Any exceptions to this rule require the approval of the Chair and Vice Chair of the Competitions Committee and the Director of Skills Competitions **no later than C-3 months**.

Under the guidance of Experts and Workshop Managers, Competitors will have this time and support to become familiar with equipment, tools, materials, and processes, and to practice using equipment and materials to be used in the Competition.

Competitors have the right to ask questions. Where processes are particularly difficult, a subject matter instructor must be available to demonstrate the processes and Competitors are to be given an opportunity to practice.

At the end of the familiarization period, Competitors must confirm that they are familiar with everything by signing the Familiarization Agreement.

7.2.3 Checking of measuring instruments

To rule out errors, Competitor's measuring instruments must be compared with those used for assessment.

7.2.4 Personal details and language preference

Competitors are required to provide their passports or ID cards to validate their identity and date of birth. A passport or ID card does not have to be from the country/region they are representing at the Competition. The language in which the Competitor wishes to receive the Test Project and the Mark Summary Form is also checked and recorded.

7.3 During the Competition

7.3.1 Starting and finishing work

Competitors must wait for the Chief Expert to give the order to start work. For skills where competition is "against the clock", they must follow the Chief Expert's order to finish.

7.3.2 Extension of time

An extension of time is extra time granted to all Competitors to allow the completion of a Test Project or Test Project module, for example if the Experts agree that Competitors need 25 hours instead of 22 hours. It does not include individual days running briefly overtime nor individual Competitors.

If an extension of time is required for a non-modular Test Project, the Chief Expert must first obtain the approval of the Skill Competition Manager and then the approval of the Chair or Vice Chair of the Competitions Committee and the Director of Skills Competitions **no later than the end of C2**. All possible alternative solutions must be investigated before an extension of time is granted.

An extension of time may be granted for modular Test Projects on a particular day, in which case the Team Leaders are informed.

7.3.3 Compatriot communication and contact

During competition time

Competition time is the time spent by the Competitor at their workstation on their Test Project. No contact may be made with the compatriot Expert during competition time without the presence of a non-compatriot Expert giving their agreement that they may communicate with their Competitor. No contact may be made with other Competitors or guests during competition time without the permission of the Chief Expert.

Compatriot communication

Periods of 15 to 30 minutes are to be scheduled each morning and evening of the Competition for official communication between compatriot Experts and Competitors (compatriot communication). Communication must be verbal only. The use of any equipment to record or exchange information – such as pens, paper, mobile phones, and electronic devices – is prohibited.

Experts are not permitted to give any help to Competitors to interpret the Test Project unless agreed by the Jury before the start of the skill competition. Any questions arising must be referred to the Skill Management Team.

Outside competition time

Competitors and their compatriot Expert may communicate at any time outside competition time, except skill competitions involving fault-finding. In these cases, Competitors are served lunch in the workshop.

7.3.4 Skills involving fault-finding

Fault-finding elements are independently designed. The faults are set by independent persons working behind screens. The Experts are not aware of the faults set.

7.3.5 Illness or accident

The Chief Expert and the Competitor's Team Leader and Expert must be informed immediately if any Competitor becomes ill or has an accident. The Skill Management Team will decide whether or not lost time can be made up. If a Competitor has to withdraw due to illness or accident, marks will be awarded for any work completed. Every effort will be made to facilitate the return of the Competitor and to allow for lost time. This must be recorded on both the Accident/Incident Form and Competitor Timeout Form.

See section **6.1.3**.

7.3.6 Health, Safety, and Environment

A Competitor who fails to comply with safety instructions may incur a loss of marks. Continuous and/or repeated unsafe practice may result in Competitors being temporarily or permanently removed from the Competition. The Experts must determine the scale of any such deductions and inform Competitors **by C-1**.

7.3.7 Review of Test Project and Mark Summary Form

See section **10.10**.

7.4 After the Competition

7.4.1 Exchange of views and experiences

When the Competition is over, Competitors are to be given one hour to exchange views and experiences with other Competitors and Experts.

7.4.2 Packing up

The Chief Expert will give instructions on packing of tools and equipment. The workshop – including materials, tools, and equipment – must be left neat and tidy.

8 Technical Descriptions

8.1 Content and scope

Each skill competition has a Technical Description that specifies the following:

- Name of the skill competition
- Associated work role or occupation
- WorldSkills Standards Specification
- Assessment guidance
- Marking Scheme
- Format/structure
- Procedures for the development, selection, validation, circulation and 30% change of the Test Project
- Conduct of the skill competition
- Any skill-specific Health, Safety, and Environment requirements
- Materials and equipment to be supplied by Competitors and Experts
- Materials and equipment prohibited in the workshop

The Technical Description may also give examples of the skill competition area layout, typically from previous Competitions.

The Technical Description does not define materials and equipment provided by the Competition Organizer. These are defined in the Infrastructure List.

8.2 Precedence

In the event of any conflict between Technical Descriptions in different languages – the English version takes precedence.

Technical Descriptions cannot overrule the Competition Rules – the Competition Rules take precedence.

8.3 Availability

The Technical Descriptions will be made available in English on the website **at C-12 months**. The source files and tracked changes from the previous Technical Description will be available from the Director of Skills Competitions to allow Members to translate the Technical Descriptions into any language.

8.4 Updating and validity

The Technical Description is to be updated by the Experts during each Competition cycle to reflect best worldwide by industry, commerce, and business practice.

Updating may include:

- The addition of new special tools or equipment.
- Changes to any of the specifications listed under section **8.1**.
- Skill-specific rules (see section **8.5**).

The recommended updates to the Technical Description for the following Competition are to be signed by at least 80% of the Experts **by 16:00 on C+1**. Exceptions to this timing must be agreed

previously with the Chair and Vice Chair of the Competitions Committee or the Director of Skills Competitions.

The TDXX template is to be used for creation or update of Technical Descriptions.

Once updated, validated, and submitted, the WorldSkills Standards Specification in the Technical Description will be reviewed to ensure its currency and relevance to industry and business. Any significant differences or comments will be discussed with the Skill Competition Manager.

8.5 Skill-specific rules

At the Competition, the Experts must develop any rules that apply specifically to their skill competition. These skill-specific rules are agreed by vote of the Experts as part of the Technical Description update.

As stated in section **8.2**, skill-specific rules cannot overrule the Competition Rules – the Competition Rules take precedence.

Skill-specific rules are intended to provide specific details and clarity in areas specific to the skill competition. This includes, but is not limited to, personal IT equipment, data storage devices, Internet access, procedures and workflow, and documentation management and distribution.

9 Infrastructure Lists

9.1 Definition

The Infrastructure List is a list of materials and equipment to be provided by the Competition Organizer for the conduct of a skill competition.

9.2 Development

The Infrastructure List is reviewed and updated online by the Technical Observer (The Workshop Manager for the following Competition) in consultation with the Skill Competition Manager in the **12-months following the Competition**.

The Workshop Manager and the Skill Competition Manager finalize the Infrastructure List at Competition Preparation Week (**around C-8 to C-6 months**). No further changes can be made after this time and the Test Project must be developed based on the agreed items in the Infrastructure List.

9.3 Publication

The Competition Organizer updates the Infrastructure List progressively on the website. Members can access and print this information at www.worldskills.org/infrastructure.

To assist Experts and Competitors to know which items will be supplied and their status a colour coded system is in place on the Infrastructure List as follows:

Red – Requested

Item has been defined by the Skill Competition Manager but not yet secured, Competition Organizer is talking with potential suppliers or sponsors.

Yellow – Pending

A supplier or sponsor has been defined by the Competition Organizer, the Competition Organizer is still in negotiations of final details of the contract or purchase order, nothing has been secured by signature at this stage.

Green – Confirmed

The Competition Organizer has secured the sponsor or supplier with a signed contract or with a confirmed purchase order.

Blue – Secret

Details of these items are not released to Experts and Competitors as these are surprise items related to the 30% change to the Test Project or to an independently designed Test Project.

9.4 Supply of materials and equipment

The Competition Organizer must supply all equipment and materials listed in the Infrastructure List for each skill competition.

The Competition Organizer provides infrastructure in compliance with local laws and regulations, and selects products and brands that are industry-standard and – wherever possible – globally available.

9.5 Missing items

Any items (materials and/or equipment) listed on the Infrastructure List that are found to be missing must be reported to the Skill Competition Manager, who will arrange through the Workshop Manager for their provision.

If a piece of equipment or material listed in the Infrastructure List is missing at the Competition, the Competition Organizer is responsible for ensuring its timely provision.

9.6 Substitute/additional materials

A Competitor may ask for substitute/additional materials to be provided if originally provided material has been lost or damaged. This may lead to a reduction in the marks awarded. The Experts must determine the scale of any such deductions and inform Competitors before the Competition commences **by C-1**.

9.7 Competitor's personal tools

9.7.1 Definition

Competitors may only bring equipment NOT listed in the Infrastructure List that is either

- Listed in section **8.2** of their Technical Description **or**
- Approved by the Experts in the Discussion Forum prior to the Competition.

Equipment listed in the Infrastructure List and provided by the Competition Organizer must be used by all Competitors. Competitors are not permitted to use their own equipment with functionality identical to equipment provided.

9.7.2 Toolboxes

A Competitor toolbox is any container holding the tools and/or equipment provided by the Competitor for the completion of the Test Project as documented in the Technical Description. The toolbox may be shipped from the Member country or region by a logistics company, or taken as cabin or checked baggage by the Competitor.

9.7.3 Principles

Competitor toolboxes have impacts on the following stakeholders:

- Members – cost of freight (volume, weight, type of shipping, and distance)
- Competition Organizer – cost of storage and transport needs to be minimized needs to be minimal

WorldSkills recognizes that it cannot define the size of the Competitor toolboxes, as in many cases Members or Competitors have already purchased toolboxes, or had them custom built, and use them from one Competition to the next. The size of toolbox is the Member's responsibility.

The Experts' knowledge of personal tools that must be brought by Competitors to the Competition must be respected. Experts must clearly define the number and type of personal tools (not the brand) to be included in a toolbox and ensure they are clearly documented in section 8 of the Technical Description. Once this list is defined, the maximum size of the toolbox can easily be identified.

It is important that the defined number of personal tools is respected to ensure fairness of competition.

9.7.4 Size of toolbox

The maximum size of the toolbox that can be kept inside the Competitor workstation is documented in section 8 of the Technical Description. Experts are expected to monitor toolbox size.

If a toolbox is larger than specified, the Competitor will be asked to remove their toolbox from the workshop, with the assistance of the Workshop Manager, until after the Competition. Competitors will be permitted to use the equivalent number of tools to those that fit in permitted toolbox size. These may be kept at their workplace. The Competition Organizer will ensure security of those tools.

9.7.5 Missing items

If a Competitor's personal toolbox is missing an item listed in the Technical Description, the Skill Competition Manager is notified. If time allows, the Workshop Manager assists in finding a locally available substitute. The cost of any such item must be borne by the Competitor.

9.7.6 Toolbox check

Each day **from C-2 to C4**, a team of Experts must thoroughly examine the contents of all toolboxes. This examination is to ensure removal of any unauthorized items that might give an unfair advantage to a Competitor. The Competitor must be present at all times during the toolbox check. Special tools listed in the Technical Description are permitted.

If the Experts find any suspect or unauthorized equipment, they must inform the Chief Expert and compatriot Expert immediately. The compatriot Expert and Competitor are then given the opportunity to provide details or an explanation. Unauthorized items are secured or removed from the workshop and returned to the Competitor following the completion of the skill competition. Under no circumstances may Experts interfere with any Competitor's equipment. Any action required must be undertaken by the Competitor in the presence of their compatriot Expert and another Expert.

9.7.7 Removal from Competition venue

Toolboxes are not to be locked or removed from the Competition venue until the ownership of the completed Test Projects has been determined and an audit of supplied equipment has been completed.

Reasons for this include:

- Valuable equipment may be returned to the sponsor/provider or donated to educational institutions
- An audit allows any necessary changes to the Infrastructure List to be identified
- Completed Test Projects are the property of the WorldSkills International and the Competition Organizer, and must not be removed without their permission

10 Test Projects

10.1 Definition

Each skill competition has a Test Project that describes the work to be undertaken by Competitors to demonstrate excellence in their skill.

10.2 Duration and scope

The Test Project must be designed to require between 15 and 22 hours of work over the full period of four days (**C1 to C4**).

The Test Project must enable Competitors to perform and compete according to the authentic requirements of the related work role or occupation, as set out in the Technical Description, including the WorldSkills Standards Specification. The design of the Marking Scheme and Test Project must ensure that the performance of Competitors will be differentiated across their job-related and transversal (generic, multidisciplinary) skills. Space, infrastructure, and resource requirements must be minimized.

10.3 Materials and equipment used

The Test Project must be able to be completed using the materials and equipment listed in the Infrastructure List and/or brought by Competitors as finalized at Competition Preparation Week. No additional major items can be requested after this time. As some quantities in the Infrastructure List are initially specified "per Competitor", "per x Competitors" etc., exact quantities and details for consumables in some skills are specified following Definitive Registration **at C-4 months**.

10.4 Format

The Test Project is prepared in ISO A and/or ISO E as specified in the Technical Description. All Test Projects (drawings and documents) must be available in digital form using the WorldSkills International template TPXX (available from the website or Secretariat).

Test Project proposals for the following Competition are to be submitted in digital form to the Secretariat **by 16:00 on C+1**.

10.5 Third-party involvement

The Test Project, draft Assessment Criteria, and material and equipment lists may be developed by a third party.

In situations where Skill Competition Managers need to involve third parties (for example, for design of the Test Project, or a draftsman to produce professional drawings, or persons involved in shipping hardware), the following two conditions must be met **BEFORE** involving that person:

- Written approval must be obtained from the Director of Skills Competitions
- The third party/parties must study and understand the Code of Ethics and Conduct and sign a WorldSkills Confidentiality and Professionalism Agreement

Where the third party undertakes design, they must consult the Skill Competition Manager about the standards to be tested, the suitability of certain designs, and the format of the Test Project. They must then follow the development process specified by the Director of Skills Competitions.

10.6 Quality assurance and control

Test Projects designed and developed by Experts are assumed to be at least viable.

The following impartial and proactive quality assurance and control (QAC) measures apply to Test Projects designed by independent designers, including SCMs where they take the role of designer.

Review occurs at the first operational stage of Test Project design and development. It is intended to check that the designer possesses the understanding, capability, and resources to complete the task according to expectations, by reviewing initial ideas and drafts.

Verification is the intermediate stage of QAC. It verifies the feasibility, suitability, and optimization of draft designs relative to the given criteria, the Marking Scheme, and Infrastructure List. It should include where possible a practical test or simulation to give confidence of the final result.

Validation is the third and final stage of QAC. Using unambiguous evidence, it signs off the Test Project's functionality and fitness for purpose. Therefore, the Test Project must be accompanied by proof of function, construction, or completion in a time frame appropriate to the skill competition (Evidence may be, for example, a photograph of a project completed according to the Test Project within material, equipment, knowledge, and time constraints).

10.7 Timetable and personnel

The SCM or authorized person is responsible for

- The selection of the designer(s) and developer(s)
- The selection of the reviewer, verifier, and validator
- (within reasonable limits) the timetable for completing the Test Project's design and development, including its quality assurance and control.

All independent Test Project design and development will be subject to independent review, verification, and validation by trusted individuals with relevant expertise. Such individuals will be governed by section **10.5**. According to the need, their expertise, and availability, the individual may undertake one, two, or all three stages of QAC.

Where the independent designer is the SCM, they are advised to identify an independent reviewer and verifier, as a minimum. According to the need, their expertise and availability, the same person may undertake both review and verification. An SCM from an adjacent skill competition may be asked to fulfil this role. SCMs from Global Partners or event sponsors may wish to use other(s) from within their sponsoring organization.

Within their roles, Skill Advisors will wish to know the arrangements and identities of the designers, reviewers, verifiers, and validators. However, they cannot themselves act as reviewers, verifiers, or validators.

Advisory table for independent review, verification, and validation

| The designer | Review | Verification | Validation |
|--|------------------------------------|------------------------------------|---------------------|
| Global Partner (GP) or Event Sponsor (ES) | Another person from GP/ES; SCM | SCM | Mandatory; as in TD |
| Independent designer | Independent person; SCM | SCM | Mandatory; as in TD |
| SCM | Independent person 1; adjacent SCM | Independent person 2; adjacent SCM | Mandatory; as in TD |
| Independent designer Old structure (no SCM) | Independent person 1; adjacent SCM | Independent person 2; adjacent SCM | Mandatory; as in TD |

10.8 Selection

The Test Project is selected either:

- By a simple majority vote of the Experts at the previous Competition, on the Discussion Forum, or at the current Competition **or**
- By a random draw carried out by the Director of Skills Competitions before the Competition or by the Experts at the Competition

The Technical Description defines this process.

Where the Test Project is designed by a third party, the Experts are not involved in the selection process.

10.9 Confidentiality

Information on the Test Project is to be distributed according to two key principles:

- Need to know – only to those who need it to perform a task
- Just in time – when they need it

It is essential that no one except the Experts or a specific group of Experts know the contents of the Test Project during its development. This also means that Experts **MUST NOT** involve any other person from their country/region or industry in the Test Project in any way without the prior approval of the Director of Skills Competitions (see section **10.5**).

Workshop Managers may request access to the Test Project from the Secretariat for the purpose of preparing materials and equipment for the Competition. The Director of Skills Competitions will determine exactly when this information is to be provided.

Once Experts begin the preparation work on the Test Project at the Competition, all papers, drawings, notes, laptops, memory sticks and other data storage devices must remain in the workshop and be secured in the storage unit provided.

Responsibility for security and confidentiality rests with the Experts. A breach of security may bring the integrity of WorldSkills International and the Expert's Member organization into disrepute.

10.10 Circulated and uncirculated Test Projects

10.10.1 Overview

| | Circulated non-modular Test Project | Circulated modular Test Project | Uncirculated non-modular Test Project | Uncirculated modular Test Project |
|----------------------------------|--|--|---|--|
| Approved by Experts | C+1 of previous Competition or as per the Technical Description | C+1 of previous Competition or as per the Technical Description | Independently designed | Independently designed |
| Circulated to Competitors | Immediately | | Not circulated before Competition | |
| Mark Summary Form | Not circulated before Competition | | Not circulated before Competition | |
| 30% change | Independently or by Experts at Competition on or before C-3 | | None | None |
| Provided to Competitors | Immediately before start of Competition | By module as required on C1, C2, C3, and C4 | Immediately before start of Competition | By module as required on C1, C2, C3, and C4 |
| Mark Summary Form | Provided to Competitors at start of Competition | | Provided to Competitors at start of Competition | |

10.10.2 Test Project circulation

The timeline for the circulation of the Test Project is defined in the Technical Description and depends on whether it is designed by Experts or independently:

- Test Projects for the following Competition selected on **C+1** are circulated immediately
- Some have 30% change undertaken at the Competition
- Some have independently designed 30% change
- Some are not circulated at all until either **C-4, C-2, or C1** and then progressively day by day to Competitors.
- Modular Test Projects may be circulated by module as required on **C1, C2, C3, and C4**.

When circulated, each Test Project must be accompanied by the Mark Summary Form.

In the case of Test Projects that are circulated to Competitors in advance, Experts or an independent person must change a minimum of 30% of the work content within the limitations of the equipment and materials provided by the Competition Organizer. This is to ensure security and to prevent Competitors from preparing for the specific tasks involved in the Test Project.

This “30% change” is decided by vote of the Experts **on or before C-3**. Evidence of the changes to the work content must be documented and approved by the Skill Competition Manager before the start of the Competition. All Competitors must be informed of the details as soon as the 30% change is released to the Experts.

Following 30% change, the Competitors only receive the Mark Summary Form. Competitors do not receive details of the Measurement and Judgement Marking Forms.

The Experts must approve the Mark Summary Form by a majority (50%+1).

If the 30% change to a circulated Test Project and Marking Scheme has been designed by a third party for release at the Competition, the Experts only approve the Mark Summary Form. A majority (50% +1) is required.

10.10.3 **Uncirculated Test Projects**

In the case of a Test Project and Marking Scheme that has been designed by a third party and not circulated ahead of the Competition, the Experts are not required to approve the Mark Summary Form.

10.11 **Competitor briefing on Test Project and assessment**

There are two types of Test Project:

- A non-modular Test Project is an entire Test Project that is not marked until work is completed
- A modular Test Project is divided into modules that are marked as they are completed

10.11.1 **Non-modular Test Projects**

Competitors are given the complete Test Project, related explanatory material and information on the assessment criteria (that is, the Mark Summary Form) immediately before the start of the Competition. Competitors will be allowed a minimum of one hour to study these and to ask questions. This time is not included in the competition time.

10.11.2 **Modular Test Projects**

Competitors will be given relevant documents, explanatory material, and information on the assessment criteria (that is, the Mark Summary Form) for each module immediately before commencement of that module. The Skill Competition Manager or assigned Expert for each module provides clarification to Competitors, if required. Competitors will be allowed a minimum of 15 minutes to study these and to ask questions. This time is not included in the competition time.

10.11.3 **Measurement and Judgement Marking**

Competitors are not provided with details of the Measurement and Judgement Marking Forms.

10.12 **Translation**

The Test Project is finalized by the Experts during the preparation period **(C-4 to C-1)**. The Experts study the Test Project and the assessment criteria, and organize translation into their compatriot Competitor’s language of choice.

10.13 **Sharing intellectual property**

Test Projects that are selected and declared suitable for a Competition by the Experts are kept by the Secretariat for future use by Members. These Test Projects are to be submitted digitally to the Secretariat.

10.14 **Security of completed Test Projects**

The removal/destruction of completed Test Projects and the dismantling of the workshops and installations must not start before all assessment has been completed unless approval is given by the relevant Skill Competition Manager.

10.15 **Ownership of completed Test Projects**

The completed Test Projects are the property of the Competition Organizer and WorldSkills International and may not be removed from the Competition Venue or used in any way without the permission of both of these parties.

10.16 Summary of Expert participation in Test Project preparation and assessment

| Expert scenario | Required to provide a Test Project proposal | Equal Test Project selection and 30% change voting rights | Active participation in Test Project development | Equal Technical Description voting rights | Active participation in assessment | Active participation on the discussion forum |
|--|---|---|--|---|------------------------------------|--|
| Expert who DOES NOT bring a Test Project as required | Yes | No ² | Yes, if passed the Expert Test | | | Yes |
| Expert who is not required to bring a Test Project | No | Yes, if passed the Expert Test | | | | |
| Expert who DOES NOT bring a 30% change proposal as required. | - | No ² | | | | |
| Expert who is not required to bring a 30% change proposal | - | Yes, if passed the Expert Test | | | | |
| Expert ³ without a Competitor | Same as Expert with a Competitor | | | | | |
| Expert who has not successfully completed the mandatory Access Programme modules, preparedness requirements, and Mandatory Assessment Training | - | No | | | | Yes |

² Subject to Expert agreement, new Experts who do not bring a Test Project can participate in Test Project selection and the 30% change vote if they have passed the Expert Test.

³ An Expert without a Competitor has same rights and responsibilities as an Expert with a Competitor.

11 Assessment and Marking

11.1 About

The WorldSkills Assessment Strategy establishes the principles and techniques to which WorldSkills assessment must conform.

Assessment at the WorldSkills Competition involves two main methods – measurement and judgement – as defined below. Explicit benchmarks are essential for both methods. The benchmarks must relate to best practice in industry and business.

The main instruments used to support assessment are the relevant Standards Specification, Marking Scheme, Test Project, and the Competition Information System (CIS).

11.1.1 Definitions

Assessment is a broad term and includes marking. It covers both the methods used and the outcomes.

Marking is a narrower term referring to the assignment of scales or numbers.

Marks is the generic term for the results of assessment. For the WSC it actually comprises marks, and scores which convert to marks.

For more information, refer to <WSC2019_guidance_marks_scores_points>.

11.2 WorldSkills Standards Specification

There is a WorldSkills Standards Specification for each skill competition. It specifies the knowledge, understanding, skills, and capabilities that underpin international best practice in technical and vocational performance.

11.2.1 Weightings

The Standards Specification is divided into sections, each assigned a percentage of the total marks indicating its relative importance to determine the allocation of marks within the Marking Scheme. A tolerance of 5% is permitted, provided that the balance of weightings within the Standards Specification is maintained. The Standards and Assessment Advisor must approve any variations and check that the balance is maintained.

11.3 Assessment methods

There are two assessment methods: measurement and judgement.

Measurement is used to assess accuracy, precision, and other performance that can be measured objectively. It is used where ambiguity must be avoided.

Judgement is used to assess the quality of performance about which there may be small differences of view when applying the external benchmarks.

Both measurement and judgement must demonstrate that their assessment and marking are based on explicit external benchmarks drawn from best industry and business practice. The baseline for the award of any marks is the achievement of an acceptable industry standard.

11.3.1 Benchmarks

All assessments must have explicit benchmarks set out in the Marking Scheme. These must be adhered to in practice. All Competitors are to be assessed against these benchmarks. Ranking of Competitors for assessment and marking purposes is not permitted under any circumstances.

11.4 Assessment training

Mandatory Assessment Training for Experts (MAT) to ensure that assessment is of high quality, professional and conforms to the rules and procedures, is to be conducted immediately before the Competition (**C-4 to C-1**). The training comprises

- Briefings on assessment and marking, their management, organization and expectations
- Tests of Experts' expertise in areas of the occupation deemed to require that expertise
- Tests of Experts' understanding and capacity to assess and mark to international standards, including by accurate interpretation of benchmarks and descriptors

11.5 Marking scheme

The Marking Scheme sets down the criteria by which a Test Project is assessed based on the Standards Specification in the Technical Description.

11.5.1 Scale of marks

Each skill competition has a Marking Scheme with a scale of 100 marks.

11.5.2 Assessment Criteria

The main headings of the Marking Scheme are the Assessment Criteria. There are normally between five and nine Assessment Criteria. These are not necessarily the same as the sections of the Standards Specification or the Test Project. Irrespective of the way the Assessment Criteria are structured, the allocation of marks to Aspects of Sub Criterion must reflect the weightings in the WorldSkills Standards Specification for the skill (see section **11.2**).

11.5.3 Assessment Sub Criteria

Each Criterion is broken down into one or more Sub Criteria. Marking Forms are organized by Sub Criteria. One marking team is allocated to each Sub Criterion and will mark all Aspects within that Sub Criterion.

11.5.4 Aspects of Sub Criterion

Each Sub Criterion is broken down into one or more Aspects, to which marks are assigned. Aspects are categorized as measurement or judgement to reflect the assessment method. Each Aspect must be related to one (and only one) section of the WorldSkills Standard Specification.

Ideally, the Marking Scheme has between 100 and 200 Aspects. It must have no fewer than 50 and no more than 300.

11.5.5 Allocation of marks

No Aspect shall be worth more than two marks (Equals two per cent of the total marks available.)

11.5.6 Preparation and use of Marking Forms

The CIS generates one Marking Form for each Sub Criterion. This Marking Form contains:

- All Aspects, whether assessed by judgement or measurement, or both
- Details of the Aspects of Sub Criterion with benchmarks for assessment
- Maximum mark for each Aspect
- The marking team responsible for assessment of the Sub Criterion

11.5.7 Landscape-format Marking Forms

Marking Forms in landscape format can be used to allow more than one Competitor's marks to be recorded on a single page. The landscape Marking Form can be used to record scores and marks for both judgement and measurement.

Where landscape Marking Forms are used, all marks and scores from each of the Experts are to be transcribed to the CIS-generated portrait-format marking forms for data entry into the CIS.

11.5.8 The use of CIS calculations for measurement

Where the design of measurement Aspects requires calculations, the CIS calculation facility is to be used.

11.5.9 Variation of specification

Under exceptional circumstances, the Chair and Vice Chair of the Competitions Committee may agree to a variation of this specification based on a written request from the Skill Management Team submitted **before C1**.

11.6 Assessment and marking procedures

11.6.1 Competition commencement

Before the CIS is made available for commencement of the competition, the Skill Competition Manager must confirm to the Skill Advisor that all preparatory tasks have been completed.

11.6.2 Teams for assessment and marking

Each marking team shall be made up of three Experts.

These three Experts shall be supervised by a fourth Expert, who will also:

- Coordinate scores for judgement, and
- Replace an Expert to prevent compatriot marking

As long as the efficient conduct of the assessment and marking process is ensured, one or more additional Experts may join the marking team for observation and training under the supervision of the fourth Expert.

11.6.3 Dual assessment and marking

Skill Management Teams may use dual assessment and marking for measurement. In this case, two teams of two Experts act independently as assessors and markers before comparing their marks. In the event of discrepancies, the relevant Aspects are reassessed and marked to reach a consensus.

11.6.4 Independent assessment and marking

Assessment and marking will continue to be a focus for quality improvement. Following trials at WSC2017, independent assessment is an available option for:

- Standard setting and advice for marking teams
- Direct assessment and marking

Independent assessors will be appointed by the Director of Skill Competitions and subject to:

- A written commitment to the WorldSkills Code of Ethics and Conduct, and Confidentiality and Professionalism Agreement
- Training and briefing

11.6.5 Procedures for assessment by measurement

The assessment decisions available to a marking team for measurement are either

- Binary: yes or no, **or**
- Against a pre-determined scale of conformity to a given benchmark

The use of either of these methods must correspond to best industry and business practice.

11.6.6 Procedures for assessment by judgement

A **score** is the award given by one jury member for a judgement Aspect of Sub Criterion. The score must be between 0 and 3. The **mark** awarded is calculated from the scores awarded by three Experts in the marking team.

Each of the three Experts assesses each Aspect of Sub Criterion, whether the Competitor has attempted the work or not. The scores from 0 to 3 relate to industry and business standards as follows:

- 0: Performance below industry standard, including a non-attempt
- 1: Performance meets industry standard
- 2: Performance surpasses industry standard
- 3: Excellent or outstanding performance relative to industry expectations

The benchmarks in the Marking Scheme (and recorded on the marking forms) provide a context for these standards and act as a reference point for the marking team.

The following procedure is used for scoring when using paper marking forms:

- Each Expert decides independently on a score (between 0 and 3) for an Aspect of Sub Criterion by comparing the Competitor's performance to the benchmark
- Each Expert prepares the appropriate flash card for display
- All three Experts display their flash cards at the same time when directed by the Expert coordinating the recording of scores
- Where the range of scores awarded for an Aspect is greater than 1, Experts must re-score that Aspect
- A brief discussion with reference to the benchmarks is permitted to reduce the range to 1 or 0
BUT
- Benchmarks must be agreed when finalizing the Marking Scheme and must not be changed during assessment and scoring

11.6.7 Entry of marks into the CIS

A (master) handwritten mark sheet must be created to record the finally agreed scores. This is used for data entry into the CIS and kept to provide an audit trail.

Where paperless marking is used, the Expert awarding the score enters it directly into the CIS via a tablet.

11.6.8 Order of assessment and marking

Since all assessment and marking is based on external benchmarks, the order of assessment and marking (judgement/measurement) should not be a matter for concern. However, in cases of disagreement or the perception of unfair marking practises, the Skill Advisor may require judgement to precede measurement.

11.6.9 No assessment or marking in presence of Competitor

Assessment and marking shall not to be done in the presence of the Competitor unless otherwise specified in the Technical Description.

11.6.10 Daily assessment and marking

The assessment day for each Sub Criterion is defined in the CIS. The scores and marks for Sub Criteria to be assessed on a given day must have been entered into the CIS, approved, and signed off by the Experts by 12 noon the following day. The CIS sign-off form must be received by the CIS team **by 13:00 on that day**.

The exception is **C4**, where assessment and CIS entry must occur before **22:00 on C4** and approval and sign-off must be received by the CIS team **by 10:00 on C+1**.

11.7 Finalization of marks

11.7.1 Checking forms

Scores and marks are transferred from the handwritten marking forms into the CIS as assessment progresses. Alternatively, scores and/or marks may be entered directly into the CIS using a tablet, in which case no marking forms are required.

CIS mark entry is locked by the Chief Expert for each Sub Criterion when marking for that Sub Criterion is complete for that day.

When CIS mark entry has been locked, a PDF of all the marking forms for the specified marking day – including the Mark Summary Form – is created and placed in a folder on the desktop of the CIS computer in the relevant workshop.

The Experts must then be given the opportunity to review the PDF of the results for their compatriot Competitor against the handwritten marks and raise any concerns with the Skill Competition Manager.

The main purpose of this review is to identify and correct discrepancies between the handwritten sheets and the marks entered into the CIS.

If an Expert wishes to challenge the actual assessment and marking of their compatriot Competitor, they must inform the Skill Competition Manager of the reason for the challenge. If it appears that the challenge may be justified, the Skill Management Team resolves the matter, including by reassessment and re-marking if required.

If a mark needs to be amended, the Skill Advisor unlocks the Aspect, makes the change, and re-locks the Aspect. Each Expert in the marking group for that Aspect must countersign the form to confirm that they agree to the amendment.

The Experts must then sign the Mark Entry Acceptance Form – or, **on C4**, the Final Mark Entry Acceptance Form – to confirm their acceptance of the printed marking forms for the specified marking day.

If any challenges have been raised, signature is deferred until the challenge has been dealt with. Any changes to marks are signed on the handwritten form or the CIS-generated form, providing a paper trail.

The signed Mark Entry Acceptance Form (or Final Mark Entry Acceptance Form) must then be delivered to the CIS office.

No further objections to the marks will be accepted once this procedure has been completed.

11.7.2 **Completion of assessment and marking**

Assessment and the entry of marks into the CIS must be completed **by 22:00 on C4**.

11.7.3 **Competition completion**

The Experts shall not be released from their competition duties until the Skill Management Team has delivered all required information and paperwork to Competition Support and received signed confirmation from Competition Support that all necessary information and paperwork has been received.

11.7.4 **Competition Information System (CIS)**

WorldSkills Scale

WorldSkills uses points to bring the results of all the skills competitions into a common scale: the WorldSkills Scale, enabling comparison between the skills competitions. Results based on 100 marks are standardized on the WorldSkills scale by the CIS. This procedure sets the median mark in their skill competition at the 700-point position.

Rounding

The mark awarded for each Aspect of a Sub Criterion is rounded to two decimal places. Marks where the third decimal place is equal to or greater than 5 will be rounded up; those where the third decimal place is less than five will be rounded down, so 1.055 becomes 1.06 and 1.054 becomes 1.05.

11.7.5 **Error handling**

Any data entry errors discovered must be reported immediately to the Standards and Assessment Advisor. If it is agreed that an error has occurred, the marks must be re-entered into the CIS and new printed copies of the Marking Forms and the Mark Summary Form produced for all Experts to review and sign. Both the original and the replacement forms must be retained as an audit trail.

11.8 **Security of completed Test Projects**

All completed Test Projects are to be secured until marking is complete and the Mark Summary Form has been signed for all Competitors. Should this prove impossible for technical reasons, photographs must be taken under the supervision of the Competitions Committee Delegates.

These photographs, in addition to the retained assessment papers, must be kept in a secure place, since they may prove necessary to ascertain the validity of the original assessment.

11.9 Publication of results

Members are provided with the Official Results for each skill competition listing all Competitors, their points, medals and medallions plus a series of results listing Member comparison “by average medal points”, “by average points score”, “by total medal points”, “by total points score”, and “alphabetical with total medal points and average medal points”.

These are provided to the Technical and Official Delegates at the Competitions Committee meeting and General Assembly meeting on the day of the Closing Ceremony. Delegates must not share these results with anyone until after the Closing Ceremony.

The Official Results are posted to the WorldSkills International website as medal winners are announced at the Closing Ceremony (**C+1**).

11.10 Medals and awards

11.10.1 Gold, silver, and bronze medals

Gold, silver, and bronze medals are awarded to the Competitors who come first, second and third respectively in all Official Skills.

11.10.2 Tied medals

If the difference between two or more Competitors is no more than two points on the WorldSkills Scale, then ex æquo (tied) medals are awarded as described below. Variations may be recommended by the Competitions Committee and ratified by the General Assembly at the meetings at which Competition results are ratified.

Gold

- Two gold medals, no silver medal, one or more bronze medals
- Three or more gold medals, no silver medal. In addition, one or more bronze medals when the difference between the last gold medal winner(s) and the next Competitor(s) is not more than two points

Silver

- One gold medal, two or more silver medals. In addition, one or more bronze medals when the difference between the last silver medal winner(s) and the next Competitor(s) is not more than two points

Bronze

- One gold medal, one silver medal, two or more bronze medals

11.10.3 Medallion for Excellence

Competitors who have obtained 700 or more points but who are not awarded a medal shall be awarded a Medallion for Excellence.

11.10.4 Best of Nation

Usually, the Competitor who gains the highest points and/or highest medal of their country's/region's team will be awarded the Best of Nation award. The Member's Technical Delegate makes the relevant decision.

11.10.5 Albert Vidal Award

The Competitor(s) with the highest points at the Competition receives the Albert Vidal Award.

11.10.6 **Certificate of Participation**

Any Competitor who does not receive a medal or special award shall receive a Certificate of Participation.

12 Issue and Dispute Resolution

For WorldSkills, Issue and Dispute Resolution (IDR) covers the spectrum from resolving simple questions right through to dealing with major breaches of the Code of Ethics and Conduct during the setup, management, and operation of a WorldSkills Competition. The Issue and Dispute Resolution process has been created to guide efficient, effective, and timely decision making when these situations occur. It becomes active for the period **C-5** to **C+1** of the WorldSkills Competition. This will be known as the “event period” for the application of the Issue and Dispute Resolution process.

Within this event period this process must be followed when disagreements cannot be concluded fairly, amicably, and in a timely way between the parties involved. It should also be used when a party believes there is clear evidence that the Competition Rules or Code of Ethics and Conduct have been breached.

12.1 Policies and rules hierarchy

WorldSkills, its Members, and all of its activities are governed by its Constitution, Standing Orders, and other official documents like the Code of Ethics and Conduct (CoEC) and Competition Rules. The Code of Ethics and Conduct describes WorldSkills values and ethical foundations and how ethical behaviour is promoted and implemented in the everyday work of the organization. The Competition Rules are considered subordinate to the CoEC as they embody the values and ethics specifically applied to the Competition activities and the skill competitions themselves.

The skill-specific rules for each skill competition are subordinate to the Competition Rules and reside within the Technical Description for each skill.

Any subjacent policy or rule cannot prevail over a higher one.

12.2 Definition of key terms

- **Issue:** This is a difference of opinion or approach that generates a discussion or debate relating to the setup, management, and operation of a skill competition. The majority of issues, wherever possible, should be resolved within the skill competition itself by the appointed Skill Management Team.
- **Dispute:** This is an escalation of an issue because:
 - the Skill Management Team cannot resolve it in a timely manner, or
 - an alleged breach of the skill-specific rules, Competition Rules, or Code of Ethics and Conduct has been identified.
- **Incident:** This is where a person not directly connected to the operation or function of a skill competition reports observing a potential and/or significant situation which could lead to a Competitor gaining an unfair advantage, is unsafe or unethical behaviour, or may potentially damage the reputation of the WorldSkills organization. Incidents are treated in the same way as disputes.
- **Event period:** This is the period **C-5** to **C+1** of the WorldSkills Competition where the Issue and Dispute Resolution process applies.
- **Field of play:** This is the term used to describe the activities that occur at the WorldSkills Competition within the event period. It is important to define the field of play and the event period because decisions have to be made under “live” or “real-time” conditions. It is considered that this approach is apt given that the WorldSkills event has a defined start and finishing point, after which the results of the skill competitions are required to be announced and published (similar to sporting events).

- **Field of play decisions:** These are the decisions required to resolve a dispute within the event period to ensure the results can be announced at the Closing Ceremony. These are decisions that shall be made by the assigned group, following an appropriate investigation and by interpreting and applying the Competition Rules or Code of Ethics and Conduct.
- **Balance of probabilities:** This is the way the evidence will be reviewed by the Competitions Committee Management Team (CCMT), the Ethics Committee, and the CEO and Board when making field of play decisions in respect to whether a skill-specific rule, a Competition Rule, or the Code of Ethics and Conduct has been breached. Given that disputes must be resolved within the event period, decisions shall be based on what is considered, in their view, to be more likely to be true. These decisions will be taken after the dispute investigation.
- **Dispute investigation:** This is the fact-finding exercise to collect information on the dispute. The depth and range of what can be investigated is naturally curtailed given the constraints of time. Within these limitations, diligence will be applied to ensure the important and relevant facts are collected. The outcome of the investigation will enable the assigned decision-making group to make a more informed decision on it.

12.3 Principles

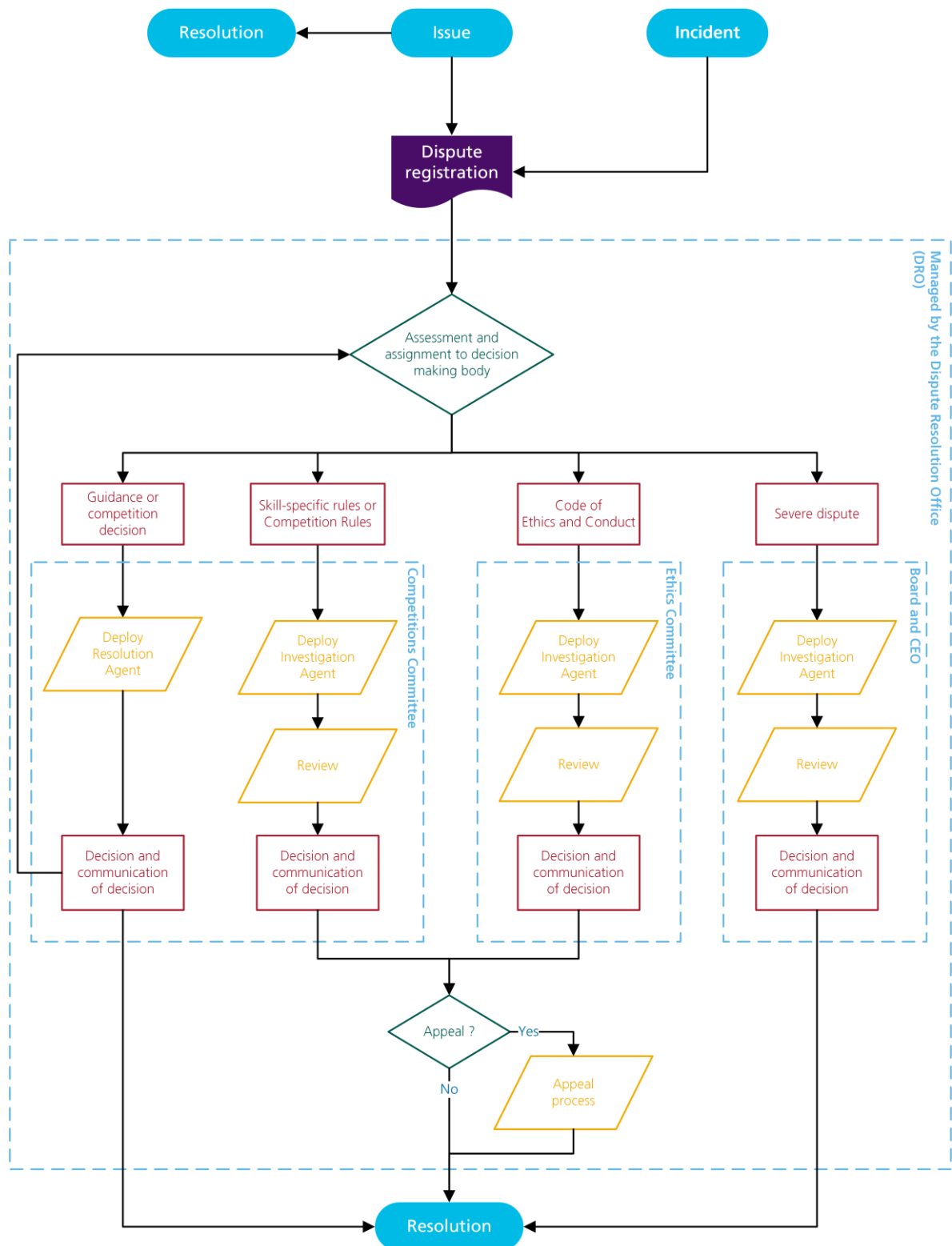
The following key principles are at the core of WorldSkills Issue and Dispute Resolution:

- WorldSkills International has shifted its rules of evidence from “criminal trial” (the prosecution must prove its case beyond reasonable doubt) to a hybrid approach between sports refereeing and how larger company systems manage internal staff disputes, which is akin to “civil trial” (the contested facts must be proved on the balance of probabilities). Unlike law trials, WorldSkills International does not have an open-ended time frame hence the need for a hybrid approach. The rules of evidence encompass the rules and principles that govern the proof of facts in a proceeding, i.e. the degree of certainty with which contested facts must be established in order to be accepted as proved.
- There is a responsibility on all those involved or aware of an ongoing dispute to act fairly and professionally towards those who may be implicated. This allows the situation to be investigated and concluded without inciting unwelcome bias or prejudice during the process. Therefore, it is necessary that everyone involved or who is aware, to be careful and considerate about the tone and content of what they communicate and disseminate further to avoid premature and inaccurate conclusions that could lead to the defamation of any individual or Member. The principle of “innocent until decided otherwise” must prevail.
- When a Competitor is involved in a dispute, no person during any stage of the process, except under explicit instructions of the Dispute Resolution Office (DRO), is permitted to communicate (in any way) with a Competitor in respect to them potentially being implicated. If permission has been granted, then the responsibility for informing the Competitor can only be carried out by either the compatriot Expert, Team Leader, Technical Delegate, or Technical Delegate Assistant. Competitors must be able to continue their work while the dispute resolution process is being undertaken.
- The type of decisions made during the constraints of the event period by the Competitions Committee Management Team (CCMT), the Ethics Committee, and the CEO and Board, in relation to concluding disputes, must be recognized, acknowledged, and treated as being on the field of play. As such, although appropriate diligence shall be taken in investigating the dispute, it may be possible that errors could be identified retrospectively. Irrespective of any error identified after the end of the event period, the field of play decision will stand and the published outcomes remain. Such identified errors will, however, be reviewed with the purpose of improving the approach and process for the next WorldSkills Competition.

- The standard of evidence required by the Competitions Committee Management Team (CCMT), the Ethics Committee, and the CEO and Board in decision making, in respect to disputes relating to breaches of the skill-specific rules, Competition Rules or Code of Ethics and Conduct will be based on the balance of probability. This standard is used to reflect the field of play environment where investigations into disputes cannot be open-ended as they would be when the standard of evidence is based on “beyond a reasonable doubt”. However, when assessing the probabilities, the decision-making group will ensure that the more serious the allegation the stronger should be the evidence before concluding that the allegation is established on the “balance of probability”.
- The burden of proof resides with the party initiating the dispute with the DRO. The validation of the evidence and the determination of the facts of the dispute will be conducted by appointed Investigation Agents (IA).
- The number of people present at a formal investigation or dispute meeting shall be managed and proportionate to avoid the situation becoming intimidating for those directly involved in the dispute. These meetings can be attended only by invitation from the DRO. The DRO will advise who is or is not suitable to attend the meeting when organizing the meeting itself. Both the Official Delegate and Technical Delegate will have the right to attend when the dispute is directly implicating a representative from their country/region. In addition, when a Competitor is required to attend, they have the right to be accompanied by one of their Team Leaders.
- The Competitions Committee Management Team or the Ethics Committee must decide all cases within the event period. Their decision is final. However, in those disputes dealing with alleged breaches of the skill-specific rules, Competition Rules, or Code of Ethics and Conduct, if the parties involved do not consider that the declared process has been followed in reaching their decision, then the matter may be referred to the Appeals Committee. In the exceptional case where a dispute has been directed to the CEO and Board to resolve then there will be no right of appeal and their decision is final.
- To minimize any conflicts of interest while managing disputes, if the situation occurs where compatriot individuals are involved, conflicted members of the decision-making group must immediately declare it and step aside to allow another to take up their responsibility. Where no other qualified or experienced member can be found to replace them, the dispute will be handled directly by the DRO. The DRO being part of the WorldSkills extended Secretariat is deemed independent of Members.

12.4 Process

The following schematic shows the general work flow and process:



The following flowcharts are separate documents but are part of the Competition Rules for Issue and Dispute Resolution:

- Detailed flow chart to escalate an issue and initiate a dispute <PROC0005_IDR_initiating_a_dispute>.
- Detailed flow chart to manage and conclude disputes assigned to the Competitions Committee (for type A and B disputes – see section **12.4.1**) <PROC0006_IDR_manage_disputes_Competitions_Committee>.
- Detailed flow chart to manage and conclude disputes assigned to the Ethics Committee (for type C disputes – see section **12.4.1**) <PROC0007_IDR_manage_disputes_Ethics_Committee>.
- Detailed flow chart to manage and conclude the appeal process <PROC0008_IDR_manage_appeals>.

12.4.1 Resolution responsibility and types

From a resolution responsibility perspective, there are four possible types of disputes:

- Where a dispute is declared (via the Escalation Form) and no skill-specific rule, Competition Rule, or Code of Ethics and Conduct is breached, and the matter remains unresolved due to its complex nature
- A breach of the skill-specific rules or the Competition Rules that is to be resolved by the Competitions Committee Management Team
- A breach of the Code of Ethics and Conduct that is to be resolved by the Ethics Committee
- A situation where the nature of the issue or dispute that is to be resolved by the CEO and Board

The initial assessment of all disputes will be carried out by the Dispute Resolution Office (DRO).

12.4.2 Dispute Resolution Office

The Dispute Resolution Office (DRO) is a team (one to three persons) working within the WorldSkills Competition management structure whose function is oversee and manage all disputes occurring during the event period.

The DRO will:

- do the initial assessment of all disputes, determine the body responsible for resolution, and initiate the process,
- act as the communication and advisory hub for all disputes,
- give procedural guidance to all the related parties connected with the dispute,
- make sure relevant parties are aware that a dispute has been raised and set-up,
- facilitate that the appropriate Delegates involved in the dispute attend the appropriate meetings,
- communicate the dispute status,
- document and keep records of all disputes, and
- ensure a degree of consistency when penalties are to be applied against any precedent applied previously.

12.4.3 Ethical breach examples

Possible type C and D disputes (see section **12.4.1**) may include:

- Theft (of personal items or competition equipment, materials, or consumables)
- Fraud (relating to falsifying information regarding any delegate)
- Physical violence or bullying
- Indecent behaviour
- Purposeful damage to assigned accommodation, venue, or places relating to any host excursions
- Deliberately accessing Internet sites that contain pornographic or other offensive material while within the Competition venue

- Misuse of confidential competition information
- Discrimination or harassment of any delegate or member the public
- Bringing WorldSkills into serious disrepute (including posting social media which unjustly tarnishes the reputation of WorldSkills or its Members or its delegates)
- Offering or accepting bribes
- Causing loss or damage to property, or injury to any delegate through serious negligence
- Incapacity due to alcohol or illegal/prescription drugs while actively undertaking the assigned competition role.

This list is not exhaustive but serves to highlight the types of situations that will be either directed to the Ethics Committee or, in exceptional circumstances where the dispute is so severe or where complex cultural situations exist, directed to the CEO and Board to resolve.

12.4.4 Initiating the dispute resolution process

Only the following WorldSkills accredited positions can directly escalate an issue to the DRO:

- Official Delegates (OD)
- Technical Delegates (TD)
- Chief Experts (CE)
- Deputy Chief Experts (DCE)
- Experts (E)
- Skill Competition Managers (SCM)
- Skill Advisors (SA)
- WSI Secretariat and Board (WSI)

To escalate the issue and initiate the dispute resolution process, they complete an Escalation Form and submit it to the DRO.

A Competitor or Team Leader wishing to escalate an issue must do so either via their compatriot Expert or their Technical Delegate.

When one of the above-listed accredited positions is not directly involved in the skill competition but observes potential wrongdoing and wishes to initiate a dispute concerning it, then this situation is initially classified as an “incident”. They can complete and submit an Escalation Form if they can substantiate their claim. As “incidents” they will be initially assessed by the DRO before they are passed over to an assigned decision-making group to manage the situation.

When a person not in the above-listed accredited positions believes they have observed and can substantiate a potential incident associated with a particular skill competition or an objectionable incidence at the WorldSkills event, then they need to direct their concern, with the supporting evidence to the Technical Delegate of the Member they are associated with or to the Event Information Centre. In the situation where the Technical Delegate is contacted, the Technical Delegate is required to initially validate and complete the Escalation Form only if and when they agree to support the claims that are being made. In the situation where the Information Centre is contacted, the DRO will investigate.

12.4.5 Initial assessment and classification

As stated in section **12.4.1**, the initial assessment of all disputes will be carried out by the DRO. The DRO will initially review the Escalation Form, add a dispute number, and allocate the dispute to the appropriate decision-making body for investigation and resolution.

For disputes where it is initially assessed that guidance and an independent ruling is required (type A – see section **12.4.1**) the DRO will assign a Resolution Agent (RA) for that dispute.

For disputes where it is initially assessed that the rules could be breached (type B – see section **12.4.1**) the DRO will assign an Investigation Agent (IA).

For disputes directed to the Ethics Committee (type C – see section **12.4.1**), the chair will select one or two members from the Ethics Committee panel (see section **12.9.1**) to serve as Investigation Agent(s) for that particular dispute. The chair of the Ethics Committee and one other nominated Ethics Committee member cannot act as the Investigation Agent (as they may be required to be the Ethics Committee for that dispute). Except for the Chair, the roles of Ethics Committee panel members can rotate across different disputes. If the Ethics Committee has several simultaneous disputes ongoing, then the DRO can also assign a CCD Lead to assist them in their investigations.

In the rare situation where the CEO and Board directly manage a dispute (type D – see section **12.4.1**) then they can call any necessary resources available to them to investigate the matter.

12.4.6 **Role of Resolution Agent**

The Resolution Agent (RA) is a Competitions Committee Delegate Lead or Competitions Committee Delegate Lead for IDR assigned by the DRO to resolve a type A dispute (see section **12.4.1**).

12.4.7 **Resolving a dispute**

The RA shall be empowered to make the necessary decisions regarding the fairest resolution to be implemented for the given circumstance presented. If any adjustments to Competitor(s) competition time (addition or deduction) are proposed, then they must be approved by the Chair and Vice Chair of the Competitions Committee before being implemented. The resolution implemented must be documented with the DRO so that it can be recorded and communicated as an outcome of the dispute.

If during the course of a resolution the RA finds that a skill-specific rule or Competition Rule has been breached, then with the agreement of the DRO, the Resolution Agent may become the Investigation Agent for that dispute. If it is found that there could be a Code of Ethics and Conduct breach then, through the DRO, the dispute will be passed to the Ethics Committee.

12.4.8 **Role of Investigation Agent**

The Investigation Agent (IA) is a Competitions Committee Delegate Lead for IDR or Competitions Committee Delegate Lead assigned by the DRO to resolve a type B dispute (see section **12.4.1**) or an Ethics Committee panel member assigned by the DRO to resolve a type C dispute (see section **12.4.1**). The CCD Lead cannot act as the Investigation Agent when the person(s) implicated, involved, or who has initiated the dispute are from the same Member as themselves.

The role of all Investigation Agents is to be fair and objective so that they can establish the essential facts of the matter and achieve clarity on what did or did not happen. The Investigation Agent should do this by looking for evidence that supports any allegation and evidence that may contradict it.

It is not the Investigation Agent's role to prove the guilt of any party but to investigate and inform what is fact, assumption, or just people's perception about the situation and report this back to the decision-making group.

12.4.9 **Investigating a dispute**

A dispute investigation can take many forms from being conducted within the skill competition workshop and talking to those individuals involved, seeing the situation first hand, or by holding a more formal investigation meeting with all or part of those personnel involved in the dispute. The investigation will include, where applicable, the collection of written, photographic, video, computer data, or any other physical evidence that supports or contradicts any allegation.

Once an investigation is complete, the Investigation Agent will provide a short written summary of their findings and share it with the DRO and the relevant decision-making group. They will also be required to verbally report and discuss their finding with the decision-making group at the appropriate hearing meeting when applicable.

It is a requirement that all those involved in a dispute make themselves available to the Investigation Agent as a matter of priority but balanced with ensuring that the skill competition is allowed to continue. Discussions with a Competitor must respect the principles of IDR (see section **12.3**).

Failure to cooperate in a timely way could affect the outcome of the decision made if all the facts are not available when the information is fed back to the decision-making group.

For a type B disputes:

- If the CCMT conclude at the end of the investigation that no Competition Rule or skill specific rule has been breached but acknowledge there is still an issue to be resolved then the assigned Investigation Agent can become, with the agreement of the DRO, the Resolution Agent and help implement the best resolution for addressing the ongoing concern.
- If during the investigation it is considered by the Investigating Agent (IA) and the DRO to be unique in its level of complexity then through the DRO they can seek the direct intervention of the Chair and Vice-Chair of the Competitions Committee to both investigate and resolve the dispute.

12.5 Decision, communication, and timing

12.5.1 Competition Rules or skill-specific rules breaches

The CCMT must reach a decision in all cases. The decision will be either a penalty is applied or dismissal of the dispute. This decision is final – it is then implemented, and the dispute is closed.

When a decision has been reached the person(s) implicated and the associated Technical Delegate(s) will be informed by the DRO within 30 minutes regarding the outcome.

The delivery of this outcome will ideally be delivered face-to-face with those that have been implicated, including their Technical Delegate and potentially the Official Delegate (optional, if they request in advance). However, for efficiency, this outcome may also be delivered verbally (phone) or via text message (phone message system) to the Technical and/or Official Delegate for them to disseminate to those from their Member who have been directly involved in the dispute.

When the outcome includes penalties to be applied immediately then these shall be included in the communication of the outcome to the associated Technical and Official Delegate.

If no appeal has been submitted within the allowed period, the SMT of the skill competition associated with the dispute will be informed by the DRO of the outcome and any associated actions. Where appropriate, the DRO will also brief all Experts of the skill competition regarding the outcome of the dispute. This briefing will be undertaken within the competition workshop (in the Experts' room if there is one available).

12.5.2 Code of Ethics and Conduct breaches

The Ethics Committee must reach a decision in all cases. The decision will be either a penalty is applied or dismissal of the dispute. This decision is final – it is then implemented, and the dispute is closed.

Following the investigation of the dispute and on the review of the report by both the Chair and the other appointed Ethics Committee members for this dispute, they may rule at this point that there are no grounds for continuing to hold an Ethics Committee hearing meeting and dismiss the dispute immediately. If this is the situation, the Chair of the Ethics Committee will instruct the DRO to advise those parties involved that the matter is dismissed based on the information obtained within the investigation.

If there is substance within the Investigation Agents report, the Chair of the Ethics Committee, through the DRO, will hold a formal hearing meeting with the relevant people involved including the relevant Technical and/or Official Delegate and the assigned Investigation Agent. The chair will summarize the investigation findings, ask for positioning statements from the parties, deliberate, and then deliver the outcome by declaring that they either uphold or dismiss the claim of a breach in the Code of Ethics and Conduct.

When the Ethics Committee upholds a claim of an ethical breach the chair will also outline the penalty that will be recommended immediately to the individual(s) or Member involved and any that may be given following the WorldSkills event.

Provided no appeal is submitted within the allowed period, the immediate penalty will be actioned, the SMT of the skill competition associated with the dispute will be informed of the outcomes by the DRO (if applicable). Where appropriate, the DRO will also brief all Experts of the skill competition regarding the outcome of the dispute. This briefing will be undertaken within the skill competition workshop in the Experts room if there is one available.

12.5.3 Timing

On receipt of the fully completed Escalation Form before 18:00 during the event period, the DRO will allocate the dispute to the appropriate decision-making body and have the IA or RA assigned within one hour of its submission. The work duration of the assigned IA and RA will depend on the complexity of the dispute, but it is envisioned that no single investigation should take longer than a 4-hour continuous working period before a conclusion needs to be drawn from the information gathered during that time. Any hearing or appeal meetings should not exceed 90 minutes in duration. All disputes must be finalized by 10:00 on **C+1**.

12.5.4 Communication daily summary

During the event period, the DRO shall send all Technical Delegates and Official Delegates a summary status of all disputes registered before 17:00 that day. The summary will indicate the dispute number, the associated skill competition, whether it is an ethical or competitions-based dispute, and the ongoing status towards an outcome of that dispute.

Details beyond this summary level will remain confidential with WorldSkills and those directly involved. However, after the Competition, disputes may be documented with names removed and be used as scenarios for professional development and training.

12.6 Penalties

The Code of Ethics and Conduct Penalty System covers the penalties for breaches of the Code of Ethics and Conduct which overarches the Competition Rules and skill-specific rules. The following is taken from this Penalty System – please refer to the Code of Ethics and Conduct Penalty System for the complete set and range of penalties that may apply.

If the Competitions Committee Management Team conclude that there was a clear and unambiguous breach of the skill-specific rules or Competition Rules then the following maximum penalties can be applied:

- If a Competitor breaches the skill-specific rules or Competition Rules, the Competitor will receive either 600 points or 5 points less than the lowest score of the lowest scoring Competitor across all skills competitions, whichever is lowest. The penalized Competitor's result will be adjusted before the official results are finalized. The Competitor has the choice to continue working or withdraw from the competition.

- If an Expert breaches the skill-specific rules or Competition Rules, the penalty will be that the Expert is removed from the workshop and has no further contact with their Competitor. The Experts marking may also be removed from the CIS depending on the type of breach.
- If any other accredited personnel breach the skill-specific rules or Competition Rules, the penalty will be that they are removed from accessing any workshops and have no further contact with their Competitors and/or Experts.

Before deciding on the exact penalty to be applied, the CCMT will seek the recommendation of the IA given their more in-depth understanding of the circumstances of the dispute. Likewise, the DRO will advise of any precedence on applied penalties that may have been used previously on similar disputes.

12.6.1 Application of penalties

Penalties related to resolution of disputes (that are not breaches of the skill-specific rules or Competition Rules, or breaches of the Code of Ethics and Conduct) can only be applied with the approval of the Chair and Vice Chair of the Competitions Committee (so that there is consistency across skill competitions).

Penalties related to resolution of disputes that are breaches of the skill-specific rules or Competition Rules that were escalated to the Chair and Vice Chair of the Competitions Committee can only be applied with the approval of the Competitions Committee Management Team (so that there is consistency across skill competitions).

Penalties related to resolution of disputes that are breaches of the Code of Ethics and Conduct that were escalated to the Ethics Committee can only be applied with the approval of the Board and CEO (so that there is consistency across the Organization).

In situations where a Competitor is given a point/mark penalty their results cannot be removed from the Official Results.

The DRO will also facilitate with the appropriate WorldSkills personnel or departments to ensure that any immediate penalty is implemented. It will record any further penalty or sanction that may have to be actioned after the WorldSkills Competition.

12.7 Appeal process and timing

12.7.1 Scope of an appeal

An appeal to the Appeals Committee can only be made concerning the issue and dispute resolution process and not the outcome or the decision made. The Appeals Committee cannot change the decision of the Competitions Committee Management Team (CCMT) or the Ethics Committee. It can only decide whether or not all the steps in their stated process were followed and with an adequate and proportionate amount of rigour given the constraints of the event period. If the Appeals Committee determines that the process was not followed adequately, then the only outcome they can mandate is that the dispute returns to Competitions Committee Management Team or the Ethics Committee for them to re-visit any steps that are considered to be incomplete.

12.7.2 Who can appeal?

Only the Technical Delegate or the Official Delegate of the Member involved can submit an appeal on behalf of their personnel that were directly involved in the original dispute.

12.7.3 Process

From the initial review of the completed Appeal Form, the Appeals Committee can decide that there are no grounds for an appeal based on the information submitted. If this is the situation the Appeals Committee will instruct the DRO to advise the party(s) appealing that its appeal has been dismissed

based on the information they have provided on the form. There shall be no second opportunity to resubmit the Appeal Form.

If the Appeals Committee considers there may be grounds for an appeal, then the DRO initiates an Appeal Hearing meeting.

If the Appeals Committee determines that the process has not been fair or complete, then the dispute goes back to the Competitions Committee Management Team or the Ethics Committee.

12.7.4 **Timing**

The Appeal Form is to be completed by the appellant within 1 hour of the decision of the dispute being communicated to them by the DRO.

The Appeals Committee must meet within one hour from the time the appeal is registered if the appeal is registered by 18:00. Otherwise it will meet at 08:00 the following morning. A decision must be reached within one hour after the meeting.

12.8 **Record keeping and results**

12.8.1 **Record keeping**

It is expected that issues resolved within the skill competition are recorded by the Skill Management Team and incorporated into the next version of documentation, knowledge management, and processes for that skill competition.

The DRO is responsible for managing and collecting all information, documentation, communications, and decisions associated with any dispute that is registered with the DRO.

12.8.2 **Results**

On C+1 the Director of Skills Competitions is responsible for ensuring that all penalties affecting results have been applied before the official results are circulated to the Technical and Official Delegates.

12.9 **Appointment of committees**

12.9.1 **Ethics Committee**

The Ethics Committee will consist of a Chair and two delegates. The Chair will be an independent person appointed by the Board. This person's only role at the Competition will be to chair the Ethics Committee. Ideally, they will have a working knowledge of the WorldSkills Competition and have experience in this type of role. A legal background would be a benefit.

There will be two delegates drawn from a panel of possible delegates. The delegates may be current Official Delegates, Honorary Members, or persons with appropriate experience. The possible delegates are appointed by the Board six months before the Competition.

For each dispute, the Chair of the Ethics Committee will select the two delegates to ensure no Member bias exists.

12.9.2 **Appeals Committee**

The Appeals Committee shall consist of two or three persons (one to three Board members and one to two members of a panel appointed by the Board) who have no Member bias. The Chair of the Appeals Committee shall be nominated by the Board.

13 Communications

13.1 Competition Organizer

13.1.1 Information to media

The Competition Organizer is responsible for publicity and providing information to local and international media. All documents must reference the Host Member, Competition Organizer, and WorldSkills International in accordance with the Competition Organizing Guide. All documents and releases must be approved by WorldSkills International prior to release.

13.1.2 Information to Members

The Competition Organizer must provide regular detailed information on the preparation of the Competition, and about the Host Member, its educational system, its industry and culture to Members before the Competition.

13.1.3 Information to visitors

The Competition Organizer is responsible for providing information to Competition visitors.

13.2 Member communications

Communications (marketing, media, and public relations) activities in individual Member countries and regions is left to the discretion of the Members themselves. However, the Competition Organizer supports other Members' communications work in those areas defined by the Memorandum of Understanding (MOU) between the Competition Organizer and WorldSkills International.

13.3 Filming and photography

13.3.1 Media

Before the Competition

Filming or photography in the halls/buildings and workshops before the start of the Competition is strictly prohibited for all persons except WorldSkills Official Media.

During the Competition

Filming or photography at workstations during the Competition is subject to the approval of the Skill Competition Manager responsible for the skill competition, if necessary, in agreement with the Chair and Vice of the Competitions Committee or Director of Skills Competitions.

Filming or photographing Test Projects or project components during the Competition and discussion of these with Competitors before the end of the Competition is strictly prohibited for all persons except official WorldSkills media personnel.

Visitors may film and photograph the skill competitions for their own private use. They may not communicate with anyone inside the workshop.

13.3.2 Other accredited personnel

Before the Competition

Filming or photography in the workshops or at the workstations before the start of the Competition is subject to the skill-specific rules in the Technical Description. Exceptions may be granted with approval of the Chair and Vice Chair of the Competitions Committee, CEO, Director of Skills Competitions, or the Director of Marketing and Communications.

During the Competition

Filming and photography in the workshops or at the workstations during the Competition is subject to the skill-specific rules in the Technical Description.

14 Health, Safety, and Environment

14.1 Competition Organizer

The Competition Organizer must produce Health and Safety documentation for the event. The Competition Organizer is responsible for ensuring that all infrastructure, equipment and setup is fully compliant with

- Relevant Host country/region legislation
- The individual WorldSkills Health, Safety, and Environment Policy and Regulations for skill competitions

14.1.1 Training and implementation

The Competition Organizer must liaise with the Skill Management Teams to provide Experts, Competitors and all other personnel who may be in the workshop with the information and training required to ensure a safe Competition.

14.1.2 Health, Safety, and Environment Agreement

On completion of training and prior to any equipment being used in the workshops, persons who have received Health, Safety, and Environment training are required to sign the Health, Safety, and Environment Agreement. The Competition Organizer's Health, Safety, and Environment representative countersigns these forms.

All accredited personnel must comply with the following regulations at all times, including when packing up after the Competition:

- Health, Safety, and Environment regulations specified by the Competition Organizer
- WorldSkills Health, Safety, and Environment Policy and Regulations for skill competitions
- There is one WorldSkills Health, Safety, and Environment Policy and Regulations document for each skill competition

14.1.3 Quality audits

Audit teams for Health, Safety, and Environment conduct quality audits, taking into account the Health, Safety, and Environment regulations laid out in these Competition Rules.

14.2 Members

Where a Member's national Health, Safety, and Environment regulations are higher or stricter than the hosting country's regulations, the higher/stricter regulations will apply to that Member at the Competition.

14.3 Technical Delegates

The Technical Delegate is responsible for ensuring that all compatriot Competitors and compatriot Experts have been briefed on the correct information about the Competition Organizer's Health, Safety, and Environment regulations and the WorldSkills Health, Safety, and Environment Policy and Regulations before the Competition.

14.4 Experts

Where a Member's national Health, Safety, and Environment regulations are higher or stricter than the Competition Organizer's regulations, the compatriot Expert must apply the higher/stricter regulations for their Competitor at the Competition.

14.5 Skill Management Team, Experts, and Workshop Manager

Skill Management Teams, Experts, and Workshop Managers are responsible for planning and running the skill competitions in compliance with

- Host country/region regulations
- Their own Member country/region specific national regulations (if more stringent than the Host country/region)
- Health, Safety, and Environment requirements in the WorldSkills Health, Safety, and Environment Policy and Regulations
- Skill-specific requirements in the Technical Description

They are also responsible for ensuring that Experts, Competitors, and other personnel comply with above regulations.

14.6 WorldSkills Secretariat

The WorldSkills Secretariat must produce and maintain the documentation for Health, Safety, and Environment Policy and Regulations for skill competitions.

Documentation must include accurate information on testing and approval of Competitors' electrical hand tools brought to the Competition. All Health, Safety, and Environment documentation must be available on the website at **C-6 months**.

14.7 Audit teams

Audit teams for Health, Safety, and Environment shall conduct quality audits taking these Competition Rules into account.

14.8 Sustainability

14.8.1 Policy and procedures

All activities associated with the Competition must be carried out in accordance with the WorldSkills International Sustainability Policy which documents the key sustainability principles of the five Rs: reduce, recycle, reuse, reformat, and regenerate.

14.8.2 WorldSkills Secretariat

The WorldSkills Secretariat is responsible for implementing the key sustainability principles in all initiatives led by WorldSkills International.

14.8.3 Competition Organizer

The Competition Organizer is responsible for implementing the key sustainability principles and initiatives in the procurement of infrastructure and their choice of Competition venue and accommodation packages.

14.8.4 **Technical Delegates**

Technical Delegates must ensure that skill competitions formats and equipment brought by Competitors or supplied by the Competition Organizer support sustainability principles and initiatives.

14.8.5 **Experts**

Experts are responsible for planning and running their skill competitions in accordance with the key sustainability principles and initiatives, including in the development of the skill competition, Test Project design and required infrastructure.

15 Pilot Projects

15.1 Definition and purpose

A Pilot Project is a project designed to improve an aspect of the WorldSkills Competition. Pilot Projects are agreed and specified by the Competitions Committee, trialled (piloted) on a small scale at the next WorldSkills Competition, and then reviewed against previously established criteria.

The purpose of a Pilot Project is to test an idea for improvement on a small scale (thus limiting exposure) to establish whether the idea should be adopted competition-wide.

Any Technical Delegate may propose a Pilot Project to the Competitions Committee Management Team, which then presents it to the Competitions Committee Working Group for further development. The proposal is then presented to the Competitions Committee for acceptance. If accepted, the proposal is trialled at the next WorldSkills Competition.

After the Competition, Pilot Projects and their outcomes are reviewed by relevant Technical Delegate(s) and the Competitions Committee Management Team. The outcomes and recommendations are presented to the Competitions Committee, which makes a recommendation to the General Assembly.

15.2 Excellence in marking Pilot Project WSC2019

15.2.1 Measures and principles

The quality of marking at a WorldSkills Competition is a major and ongoing issue affecting quality and excellence. WorldSkills skill competitions are designed inspire and assess excellence. This Pilot Project seeks to achieve excellence in assessment by adopting the following measures and principles:

- Not all Experts need to be involved in all aspects of running the skill competition – they must work as a team, contributing in a way that matches their level of expertise.
- A marking team must comprise Experts with proven expertise in assessment and marking for their skill.
- It does not matter which Member a member of the marking team represents or how many competitions they have attended.
- It does not matter who marks as long as the judging is fair, of high quality, according to agreed criteria (see section **11.6.2**) and rewards the best Competitors.
- Only Experts who meet the criteria are permitted to mark.
- As long as the efficient conduct of the assessment and marking process is ensured, Experts who do not meet the criteria shall be able to join the marking team for observation and training, so that they may be considered for inclusion in the marking team at future competitions.
- All Members will benefit as skills, knowledge and experience gained through excellence in marking can be taken back to national skills competitions and assessment development.

15.2.2 Implementation process

- The Skill Management Team (SMT) develops a schedule for assessment and the number of marking teams required.
- Experts interested in marking at the Competition complete an application to assess.
- The CCMT agrees a process and defines criteria to determine an Expert's "proven expertise".
- The SMT appoints Experts with "proven expertise" to the marking team based on the number of Experts required for marking.
- Experts who are not members of the marking team are assigned other key roles.

- During assessment, Experts who not members of the marking team may observe the process but must not participate or comment. They cannot be present when their compatriot Competitor is being assessed.

The pilot project will be implemented in four to eight skills that have a high proportion of judgement marking.

Appendix 1

Competition milestones and timeline

| ABBREVIATION | ROLE |
|--------------|--|
| CO | Competition Organizer |
| M | Member |
| OD | Official Delegate |
| TD | Technical Delegate |
| CEO | Chief Executive Officer |
| DSC | Director of Skills Competitions |
| C, VC CC | Chair & Vice Chair of Competitions Committee |
| SCM | Skill Competition Manager |
| SMT | Skill Management Team |
| CE | Chief Expert |
| DCE | Deputy Chief Expert |
| E | Expert |
| C | Competitor |
| WM, WSM | Workshop Manage, Workshop Sector Manager |

| DEADLINE | TASK | | | | | | | | | | | | | | WM, WSM |
|--------------------------|---|----|---|----|----|-----|-----|----------|-----|-----|----|-----|---|---|---------|
| | | CO | M | OD | TD | CEO | DSC | C, VC CC | SCM | SMT | CE | DCE | E | C | |
| C-22 months | The Director of Skills Competitions will advise each Technical Delegate of the nomination of the compatriot Experts who have been nominated the CE and DCE for the next Competition and seek provisional support. | | ● | | | | ● | | | | | | | | |
| C-21 months | The SCM is appointed by WorldSkills for the next Competition through an expression of interest and an application process immediately following a Competition. | | | | | | ● | ● | | | | | | | |
| C-21 months to C+1 month | SCM works with the Competition Organizer and the Director of Skills Competitions. | ● | | | | | ● | ● | ● | | | | | | |
| C-15 months | Pre-Provisional Registration | | | | | | | | | | | | | | |
| C-14 months | WorldSkills International seeks support from each Technical Delegate for their Expert(s) to be designated CE and DCE | | | | ● | | ● | | | | | | | | |
| C-12.5 months | The list of all approved CEs and DCEs shall be published prior to the CC meeting 12 months before the Competition. | | | | | | | | | | | | | | |
| ≈ C-12 months | General Assembly | | | | | | | | | | | | | | |
| C-12 months | Deadline for approval of Competitor age limit exceptions by Competitions Committee and ratification by GA. | | ● | | | | | | | | | | | | |
| C-12 months | Technical Descriptions available on the website in English. | | | | | | ● | | ● | | | | | | |
| C-12 months | Provisional Registration | | | | | | ● | | | | | | | | |

| DEADLINE | TASK | CO | M | OD | TD | CEO | DSC | C, VC CC | SCM | SMT | CE | DCE | E | C | WM, WSM |
|---|---|----|---|----|----|-----|-----|----------|-----|-----|----|-----|---|---|---------|
| C-12 months | Final selection of skills for the WorldSkills Competition by the Chair and Vice Chair of the Competitions Committee, WSI CEO and Director of Skills Competitions, and the Competition Organizer's Technical Director. | ● | | | | ● | ● | ● | | | | | | | |
| C-12 months +1 week | Members advised of final selection of skills competitions | | | | | | ● | | | | | | | | |
| C-12 months | Deadline for Members to undertake Provisional Registration for their selected skills competitions | | ● | | ● | | | | | | | | | | |
| C-12 months | Competition Organizer presents Accreditation Packages (developed with CEO) to the Members | ● | | | | ● | | | | | | | | | |
| C-12 months or announcement of Competitor squad, whichever is earlier | Workshop (Sector) Managers and SCM must cease all skill-specific training of the national competitor or squad. | | | | | | | | ● | | | | | | ● |
| C-9 months | Expert and Technical Delegate details must be provided (to ensure participation in skill competition development and preparation, such as Discussion Forums). | | ● | | ● | | | | | | | | | | |
| C-9 months | Deadline for registration of Experts by Member, else involvement of that Expert in preparation and assessment at the Competition is at discretion of SMT. | | ● | | | | | | | | | | | | |

| DEADLINE | TASK | CO | M | OD | TD | CEO | DSC | C, VC CC | SCM | SMT | CE | DCE | E | C | WM, WSM |
|---------------------|--|----|---|----|----|-----|-----|----------|-----|-----|----|-----|---|---|---------|
| C-9 months | Competition Organizer must provide all TDs and Es with detailed information on machines, equipment and tools in the Infrastructure Lists as per Competitions Committee decisions | ● | | | | | | | | | | | | | |
| ≈ C-8 to C-6 months | Competition Preparation Week (CPW) | | | | | | | | | | | | | | |
| ≈ C-8 to C-6 months | Workshop Manager and Skill Competition Manager finalize Infrastructure List at CPW | | | | | | | | ● | | | | | | ● |
| C-6 months | All Health, Safety, and Environment documentation available on the website | ● | | | | | ● | | ● | | | | | | |
| C-6 months | The Ethics Committee (Chair and two delegates) appointed. The two delegates are drawn from a panel of current Official Delegates, Honorary Members, or persons with appropriate experience appointed by the Board. | | | | | | | | | | | | | | |
| C-6 to C-3 months | Circulation of circulated Test Projects | | | | | | ● | | ● | | | | | | |
| C-4 months | Members ensure that new Experts complete the two mandatory training modules. | | ● | | | | | | | | | | ● | | |
| C-4 months | Definitive Registration | ● | | | | | | | | | | | | | |
| C-4 months | Members finalize registrations (skill competitions they will participate in). No further changes may be made without the permission of the Competition Organizer and the WSI Director of Skills Competitions. | ● | ● | | | | ● | | | | | | | | |

| DEADLINE | TASK | CO | M | OD | TD | CEO | DSC | C, VC CC | SCM | SMT | CE | DCE | E | C | WM, WSM |
|------------|--|----|---|----|----|-----|-----|----------|-----|-----|----|-----|---|---|---------|
| C-4 months | Interpreters randomly assigned to the Member's skill competitions | | | | | | ● | | | | | | | | |
| C-3 months | Deadline for approval of the Chair and Vice Chair of the Competitions Committee and the Director of Skills Competition for extension of 5-8 hours' familiarization time for Competitors. | | | | | | ● | ● | | ● | | | | | |
| C-2 months | Deadline for provision of Competitor, Team Leader, Interpreter, Official Delegate, and Official Observer details | | ● | | | | | | | | | | | | |
| C-2 months | Start of nomination, election, and approval of CE and DCE | | | | | | | | | | | | | | |
| C-1 month | All Experts, Competitors and delegates shall have 100% in Expert, Competitor, Delegate Centres | | ● | ● | ● | | | | | | | | ● | ● | |
| C-4 to C-1 | Preparation period | | | | | | | | | ● | | | ● | ● | ● |
| C-4 to C-1 | Experts finalize Test Project and organize translation into compatriot Competitor's language of choice | | | | | | | | | | | | ● | ● | |
| C-4 to C-1 | Mandatory assessment training for Experts. | | | | | | | | | ● | | | ● | | |
| C-3 | Deadline for Experts' decision on 30% change (for circulated Test Projects) | | | | | | | | | ● | | | ● | | |
| C-2 | Familiarization | | | | | | | | | ● | | | ● | ● | ● |
| C-2 to C4 | Toolbox Check | | | | | | | | | ● | | | ● | ● | |

| DEADLINE | TASK | | | | | | | | | | | | | | WM, WSM |
|------------|---|----|---|----|----|-----|-----|----------|-----|-----|----|-----|---|---|---------|
| | | CO | M | OD | TD | CEO | DSC | C, VC CC | SCM | SMT | CE | DCE | E | C | |
| C-1 | TDs ensure that all accredited personnel achieve 100% completion of their assigned tasks in the Delegate Centre | | | | ● | | | | | | | | | | |
| C-4 to C+1 | Workshop Manager present in the workshop area. | | | | | | | | | | | | | | |
| C1 | Deadline for SMT to apply in writing to Chair and Vice Chair of the Competitions for a variation of assessment procedure | | | | | | ● | ● | | ● | | | | | |
| C1 to C4 | Observers, media and general public permitted to access Competition site | | | | | | | | | | | | | | |
| C2 | Deadline for CEs of skills with non-modular Test Projects to obtain approval of the Skill Competition Manager and then of the Chair or Vice Chair of the Competitions Committee and the Director of Skills Competitions for an extension of time. | | | | | | ● | ● | ● | | ● | | | | |
| C2, C3, C4 | Sub Criteria from previous day (C1 to C3) the entered into the CIS, approved, and Mark Entry Acceptance Form signed off by the Experts by 12 noon. | | | | | | | | | | ● | ● | ● | | |
| C4, 22:00 | Sub Criteria from C4 entered into the CIS. | | | | | | | | | | ● | ● | ● | | |
| C+1, 10:00 | Sub Criteria from C4 approved and signed off by the Experts. | | | | | | | | | | ● | ● | ● | | |
| C4 | Experts sign the Mark Entry Acceptance Form or Final Mark Entry Acceptance Form. | | | | | | | | | | ● | ● | ● | | |
| C4, 18:00 | The election of the CE and DCE for the next Competition commences. | | | | | | ● | | ● | | | | ● | | |

| DEADLINE | TASK | CO | M | OD | TD | CEO | DSC | C, VC CC | SCM | SMT | CE | DCE | E | C | WM, WSM |
|------------|--|----|---|----|----|-----|-----|----------|-----|-----|----|-----|---|---|---------|
| C4, 22:00 | Assessment and the entry of marks into the CIS completed. | | | | | | | | | ● | | | | | |
| C+1, 10:00 | The CIS sign-off form from C4 must be received. | | | | | | | | | ● | | | | | |
| C+1 | Director of Skills Competitions ensures that all penalties affecting results have been applied before the results are circulated to the TDs and ODs for review prior to the GA | | | | | | ● | | | | | | | | |
| C+1 | Competitions Committee confirms the results. | | | | ● | | | ● | | | | | | | |
| C+1, 14:00 | The election of the CE and DCE for the next Competition ends. | | | | | | ● | | ● | | | | ● | | |
| C+1, 14:00 | Deputy Chief Expert ensures all changes to the TD are complete, agreed to, and signed by at least 80% of the Experts, and delivered to the Secretariat in digital form | | | | | | | | | | | ● | | | |